



THE CITY OF COLORADO SPRINGS

REQUEST FOR PROPOSAL

Services

R25-011MZ

Date Issued: January 17, 2025

**PIKES PEAK AMERICAS MOUNTAIN SHUTTLE SERVICES
THE CITY OF COLORADO SPRINGS**

The City of Colorado Springs requests Firm Fixed Price (FFP proposals, as detailed in this Request for Proposal (RFP), for Pikes Peak Americas Mountain Shuttle Services.

This RFP is posted to Rocky Mountain E-Purchasing BidNet Direct and the City of Colorado Springs' Procurement Services Website. It is available for all vendors free of charge, following free registration, at the Rocky Mountain E-Purchasing BidNet Direct website.

SUBMITTALS FOR THIS PROJECT WILL ONLY BE ACCEPTED ON THE ROCKY MOUNTAIN E-PURCHASING BIDNET DIRECT PLATFORM.

Please login to the following website to register (Free Registration) to submit a bid for this project. All required documents will be uploaded to the website.

<https://www.bidnetdirect.com/>

BIDNET Support

800-835-4603

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SECTION I – PROPOSAL INFORMATION

1.0 PROPOSAL INFORMATION

Section I provides general information to potential Offerors, such as proposal submission instructions and other similar administrative elements. This RFP is available on BidNet (www.bidnetdirect.com). All addenda or amendments shall be issues through BidNet and may not be available through any other source.

1.1 RFP SCHEDULE OF EVENTS

The upcoming schedule of events is as follows:

<u>Event</u>	<u>Date</u>
Issue Request for Proposal	January 17, 2025
Pre-Proposal Conference	January 24, 2025 1:00PM

We will hold a pre-proposal conference via Microsoft Teams. This meeting is not mandatory. However, all Offerors are encouraged to attend. Please use the link below to attend the meeting:

Microsoft Teams [Need help?](#)
[Join the meeting now](#)
Meeting ID: 219 651 722 060
Passcode: kn9i3yD9

Dial in by phone
[+1 720-617-3426](tel:+17206173426), [7178333680#](tel:+17178333680) United States, Denver
[Find a local number](#)
Phone conference ID: 717 833 680#

To schedule a site visit please contact Skyler Rorabaugh at 719-385-7714.

Cut Off Date for Questions January 31, 2025 1:00PM

Questions about the RFP must be submitted via email to the following email address: michael.zeller@coloradosprings.gov. A written response to any inquiry may be provided in the form of an Amendment to the solicitation. See 1.7 Amendments.

DO NOT CONTACT ANY OTHER INDIVIDUAL AT THE CITY OF COLORADO SPRINGS REGARDING THIS SOLICITATION.

The only acceptable method of submitting questions is by email to the Contracting Specialist. Faxes or physical mail delivery are not acceptable.

Proposal Due Date	February 14, 2025 2:00PM
Interviews (if applicable)	TBD
Award of Contract	EST March 7, 2025
Notice to Proceed	EST March 14, 2025

1.2 SUBMISSION OF PROPOSALS

Proposals are to be submitted electronically on the BidNet Website (www.bidnetdirect.com). Please review the submission requirements *well in advance* of submission date and time; and allow for ample time to upload each required document.

It is recommended that Offerors begin the submission process at least one (1) day in advance of the proposal deadline.

Offerors are solely responsible to ensure their bid documents are uploaded and submitted correctly, and that a **confirmation number** is obtained upon successful submission.

Customer Support Team for www.bidnetdirect.com can be reached 1-800-835-4603.

1.3 NUMBER OF COPIES

One electronic proposal is to be submitted electronically on the BidNet Website (www.bidnetdirect.com).

1.4 SPECIAL TERMS

Please note the following definitions of terms as used herein:

The term “City” means the City of Colorado Springs.

The term “Contractor” or “Consultant” means the Offeror whose offer is accepted and is awarded the contract to provide the products or services specified in the RFP.

The term “Offer” means the proposal.

The term “Offeror” means the person, firm, or corporation that submits a formal proposal or offer and that may or may not be successful in being awarded the contract.

The term “Project” refers to Pikes Peak Americas Mountain Shuttle Services.

The term “Request for Proposal” or “RFP” means this solicitation of a formal, negotiable proposal/offer. Any offer that is accepted will be the offer that is deemed by the City of Colorado Springs to be most advantageous in terms of the criteria designated in the RFP.

1.5 RFP OBJECTIVE

The objective of this RFP is to provide sufficient information to enable qualified Offerors to submit written proposals to the City of Colorado Springs. The RFP is not a contractual offer or commitment to purchase products or services. The Offeror may present options and variables to the scope while still meeting the minimum requirements of this solicitation. Innovative proposals/solutions are encouraged and considered in the selection and/or award.

All information included in proposals must be legible. Any and all corrections and or erasures must be initialed by Offeror. Each proposal shall be accompanied by a cover letter signed by an authorized representative of the Offeror. The contents of the proposal submitted by the successful Offeror may become part of any contract awarded as a result of this solicitation.

1.6 CONFIDENTIAL OR PROPRIETARY INFORMATION

If an Offeror believes that parts of an offer are confidential, then the Offeror must so specify. The Offeror must include in bold letters the term “CONFIDENTIAL” on that part of the offer which the Offeror believes to be confidential. The Offeror must submit in writing specific detailed reasons, including any relevant legal authority, stating why the Offeror believes the material to be confidential. Vague and general claims as to confidentiality will not be accepted. The City of Colorado Springs will be the sole judge as to whether a claim is acceptable. Decisions regarding the confidentiality of information will be made when requests are made to make the information public. All offers and parts of offers, which are not marked as confidential, will automatically be considered public information after the contract is awarded. The successful offer may be considered public information even though parts are marked confidential.

1.7 AMENDMENTS

Amendments to this RFP may be issued at any time prior to the time set for receipt of proposals. Offerors are required to acknowledge receipt of any amendments issued to this RFP by returning a signed copy of each amendment issued. Signed copies of each amendment must be received on or before the time set for receipt of offers.

The City of Colorado Springs will post all amendments on the BidNet Website (www.bidnetdirect.com). It is the Offeror's responsibility to check the website for posted amendments or contact the Contracts Specialist listed to confirm the number of amendments which have been issued.

1.8 WITHDRAWAL OR MODIFICATION OF OFFERS

Any Offeror may modify or withdraw an offer in writing at any time prior to the deadline for submission of an offer.

1.9 ACCEPTANCE

Any offer received and not withdrawn shall be considered an offer, which may be accepted by the City of Colorado Springs based on initial submission without discussions or negotiations.

By submitting an offer in response to this solicitation, the Offeror agrees that any offer it submits may be accepted by the City of Colorado Springs at any time within 90 calendar days from the date of submission deadline.

The City of Colorado Springs reserves the right (a) to reject any or all offers,(b) to waive informalities and minor irregularities in offers received, and/or (c) to accept any portion of an offer if deemed in the best interest of the City of Colorado Springs. Failure of the Offeror to provide in its offer any information requested in the RFP may result in rejection of the offer for non-responsiveness.

1.10 PROPOSAL PREPARATION COST

The cost of proposal preparation is not a reimbursable cost. Proposal preparation shall be at the Offeror's sole expense and is the Offeror's total and sole responsibility.

1.11 AWARD

The City of Colorado Springs intends to make one award, using the evaluation criteria listed in this RFP, to determine the best value, considering all factors and criteria in the proposals submitted. Best value means the expected outcome of an acquisition that, in the City's estimation, provides the greatest overall benefit in response to the requirements detailed in the RFP. The City of Colorado Springs reserves the right to reject any or all offers and to not make an award.

1.12 PERFORMANCE PERIOD

The performance period of any contract awarded as a result of this RFP is anticipated to be as follows.

Base Year:	April 1, 2025 – September 30, 2025
Option Year 1:	April 1, 2026 – September 30, 2026
Option Year 2:	April 1, 2027 – September 30, 2027
Option Year 3:	April 1, 2028 – September 30, 2028
Option Year 4:	April 1, 2029 – September 30, 2029

1.13 DEBRIEFING

Offerors not selected may request a debriefing on the selection process as well as discussion of the strengths and weaknesses of their proposal upon receipt of notification that their offer was not selected.

A debriefing may be scheduled by contacting the Contracts Specialist listed above. The Contracts Specialist must receive a written request for debriefing no later than ten (10) calendar days after issuance of a notification that the Offeror's offer was not selected.

1.14 SUBSTANTIVE PROPOSALS

By responding to this RFP, the Offeror certifies (a) that Offeror's proposal is genuine and is not made in the interest of, or on behalf of, an undisclosed person, firm, or corporation; (b) that Offeror has not directly or indirectly induced or solicited any other Offerors to put in a false or sham proposal; (c) that Offeror has not solicited or induced any other person, firm, or corporation to refrain or abstain from proposing an offer or proposal; (d) that Offeror has not sought by collusion to obtain for themselves any advantage over any other Offerors or over the City of Colorado Springs; and (e) that Offeror has not violated or caused any person to violate, and shall not violate or cause any person to violate, the City's Code of Ethics contained in Article 3, of Chapter 1 of the City Code and in the City's Procurement Rules and Regulations.

1.15 OFFEROR'S QUALIFICATIONS

Each Offeror must complete Exhibit 1 – Qualification Statement.

No contract will be awarded to any Offeror who is in arrears to the City, upon any debt or contract, or who is in default, in any capacity, upon any obligation to the City or is deemed to be irresponsible or unreliable by the City based on past performance.

1.16 NON-COLORADO ENTITIES

If Offeror is a foreign entity, Offeror shall comply with C.R.S. section 7-90-801, "Authority to transact business or conduct activities required," and section 7-90-802, "Consequences of transacting business or conducting activities without authority."

Before or at the time that the contract is awarded to an entity organized or operating outside the State of Colorado, such entity shall obtain authorization to do business in the State of Colorado, designate a place of business herein, and appoint an agent for service of process.

Such entity must furnish the City of Colorado Springs with a certificate from the Secretary of the State of Colorado to the effect that a certificate of authority to do business in the State of Colorado has been issued by that office and is still valid. The entity shall also provide the City with a certified copy of the designation of place of business and

appointment of agent for service of process from the Colorado Secretary of State, or a letter from the Colorado Secretary of State that such designation of place of business and agent for service of process has been made.

1.17 PROCUREMENT RULES AND REGULATIONS

All projects advertised by the City of Colorado Springs are solicited in accordance with the City's Procurement Rules and Regulations. The City's Procurement Rules and Regulations can be reviewed and/or downloaded from the City website www.coloradosprings.gov. The Contracts Specialist may also provide a softcopy of the Rules and Regulations upon request. Any discrepancies regarding conflicting statements, decisions, irregularities, clauses, or specifications will be rectified utilizing the City's Procurement Rules and Regulations, when applicable. It is the Offeror's responsibility to advise the Contracts Specialist listed in this RFP of any perceived discrepancies prior to the date and time the offer is due.

1.18 FAIR TREATMENT OF OFFERORS

The City Procurement Services Division shall be responsible for ensuring the procurement of products, commodities, and services are in a manner that affords all responsible businesses a fair and equal opportunity to compete. If an Offeror believes that a procurement is not conducted in a fair and equitable manner, the Offeror is encouraged to inform the City Procurement Services Manager as soon as possible.

1.19 ORDER OF PRECEDENCE

Any inconsistency in this solicitation shall be resolved by giving precedence in the following order:

- A. Sections I-IV of this Solicitation
- B. Statement of Work
- C. Other Appendices, Schedules, Exhibits, or Attachments

1.20 SALES TAX

The successful Offeror, if awarded a contract, shall apply to the Colorado Department of Revenue for a tax-exempt certificate for this project. The certificate does not apply to City of Colorado Springs Sales and Use Tax which shall be applicable and should be included in all proposals. The tax exempt project number and the exemption certificate only apply to County, PPRTA (Pikes Peak Rural Transportation Authority), and State taxes when purchasing construction and building materials **to be incorporated into this project**.

Furthermore, the exemption **does not** include or apply to the purchase or rental of equipment, supplies or materials that **do not become a part of the completed project or structure**. In these instances, the purchase or rental is subject to full taxation at the current taxation rate.

The Offeror and all subcontractors shall include in their Offer City of Colorado Springs Sales and Use Tax on the work covered by the offer, and all other applicable taxes.

Forms and instructions can be downloaded at <https://coloradosprings.gov/sales-tax>. Questions can be directed to the City Sales Tax Division at (719) 385-5903 or SalesTax@coloradosprings.gov.

Our Registration Numbers are as follows:

City of Colorado Springs

Federal I.D.: 84-6000573

Federal Excise: A-138557

State Sales Tax: 98-03479

1.21 INTERPRETATION OF PLANS AND SPECIFICATIONS

Any change to proposal forms, plans, or specifications prior to the opening of proposals will be issued by the City in the form of an Amendment. Certain individuals may be named in the RFP that have authority to provide information, clarification or interpretation to Offerors prior to opening of proposals. Information obtained from persons other than those named individuals is invalid and shall not be used for proposal purposes.

1.22 COMBINATION OR CONDITIONAL PROPOSALS

If an RFP is issued for projects in combination and separately, the Offeror may submit proposals either on the combination or on separate units of the combination. The City reserves the right to make awards on combination or separate proposals to the advantage of the City. Combination proposals will be considered, only when specified.

1.23 ANTI-COLLUSION AFFIDAVIT

The Offeror by signing their proposal submitted to the City is certifying that the Offeror has not participated in any collusion or taken any action in restraint of free competitive bidding. This statement may also be in the form of an affidavit provided by the City and signed by the Offeror. The original of the signed anti-collusion affidavit, if separately required and provided with the RFP, shall be submitted with the proposal. The proposal will be rejected if it does not contain the completed anti-collusion affidavit.

SECTION II – PROPOSAL CONTENT

2.0 PROPOSAL CONTENT

Section II provides instructions regarding the format and content required for proposals submitted in response to this solicitation.

2.1 PROPOSAL FORMAT

Offeror's written proposal should include concise, but complete, information, emphasizing why the Offeror is best or best qualified to provide the required services. The Offeror's written proposal should include the information in the format outlined below and must be limited to no more than twenty-five (25) pages. **A page shall be defined as 8-1/2" x 11"; single sided, with one inch margins, and a minimum font of Times New Roman 10.** The only exception to the 8-1/2" x 11" paper size is the proposed project schedule. It may be submitted on 11" x 17" paper. Each 11" x 17" page for the schedule shall be counted in the overall page limitations above. Each section of the proposal should be labeled to clearly follow the requirements sections identified in this section of the RFP. The following listed Exhibits must be filled out and returned with the proposal and are not counted against the page limit:

Exhibit 1 Qualifications Documents
Appendix A Price Sheet

2.2 COVER LETTER

The cover letter shall be no more than three pages. The cover letter shall contain at least the following information.

- A. RFP Number and Project Name.
- B. Statement that the Offeror is qualified to perform the work.
- C. Certification Statement that the information and data submitted are true and complete to the best knowledge of the individual signing the letter.
- D. Name, telephone number, email address, and physical address of the individual to contact regarding the proposal.
- E. The signature of an authorized principal, partner, or officer of the Offeror.

2.3 PROPOSAL CERTIFICATION

The Offeror must fill out and submit Exhibit 1 with its Proposal.

2.4 ORGANIZATIONAL BACKGROUND AND OVERVIEW

The Offeror must provide a brief history and overview of its company and its organizational structure, with special emphasis on how this project will fit within that structure. Also include principal place of business location(s), office locations, and size of

firm. Financial stability information (annual public reports or private financial statements shall be included in an appendix or under separate cover; private financial information will be kept confidential by the City) may be requested during the proposal evaluation and award process.

2.5 PROPOSAL NARRATIVE/TECHNICAL AND MANAGEMENT APPROACH

In the proposal narrative/technical and management approach section, the Offeror should explain what the Offeror will do and how it will perform if awarded a contract.

2.5.1 TECHNICAL AREA

The Offeror must explain its overall solution, considering the scope of work or statement of work provided. The content must include, but not necessarily be limited to, the following information.

A. Understanding of and Compliance with Technical Requirements

In the Technical Area, the Offeror should address each work area in sufficient detail to demonstrate a clear and full understanding of the work necessary to complete the project. The proposal should not merely parrot the requirements of the RFP. Further, the Offeror should provide evidence of sufficient planning to ensure the work is completed on schedule and within budget. It is highly recommended that the Offeror provide sufficient content and detail to answer completely the following questions:

1. Does the proposal demonstrate a firm understanding of the requirements and goals of the Statement of Work, as well as industry standards and reasonable expectations for a company in the industry?
2. Does the proposal fully and completely address each requirement and goal of the Statement of Work?
3. Does the proposal provide solutions to indicate that requirements and goals will be met on schedule?
4. Does the technical solution seem realistic?
5. Does it generally appear that the Offeror knows and thoroughly understands the business and the RFP requirements?

B. Project Approach

In the Technical Area, the Offeror should clearly present proposed solutions and indicate that it has performed adequate planning to accomplish project tasks as defined in the Statement of Work. Innovations, efficiencies, and detailed specifics are all encouraged.

The Offeror must at least address the following areas:

1. **Schedule Management.** Discuss Offeror's approach to schedule management including updating and reporting progress of the work.

2. Quality Control. Discuss Offeror's quality control plan, processes and approach to ensure that the City receives a quality product.
3. Safety. Discuss Offeror's approach and commitment to safety for its workers, the public, and City employees, if services are accomplished on a City site.
4. Potential issues that Offeror foresees with this project and how Offeror would make adjustments if encountered.

It is highly recommended that the Offeror provide sufficient content and detail to answer completely the following questions.

1. Does the proposal include a complete plan to accomplish each requirement, including subcontracting (if applicable)?
2. Does the proposal demonstrate that appropriate and qualified personnel and equipment will be provided to carry out the requirement?
3. Is the proper level of effort directed toward each requirement? Does the level of effort look unrealistically low or unreasonably high?

2.5.2 MANAGEMENT AREA

Offeror must explain its method of managing the work to be performed. The content must include, but no necessarily be limited to, the following information.

A. Program Management Controls

In the Management Area, the Offeror should provide:

1. A plan of operation, to include management of personnel, workload, schedule, and budget
2. An organization chart which demonstrates clear and effective lines of authority, responsibility, and communication for management, supervisory, and technical personnel. The plan should address which job classification or personnel will be assigned to each task and how that determination is made. Basic human resource management concepts should be addressed, including hiring, firing, discipline, incentive plans, etc.
3. If the Offeror plans to subcontract more than 10% of the work, include information on how the Offeror plans to manage its subcontractors.
4. A detailed schedule for the project showing the key activities and how they will meet or improve the City's timeframe and maximize efficiency to provide the best value to the City and minimize impacts to the public. The schedule shall be based on the Offeror's understanding and approach to the work as addressed above. Schedules should address controls to ensure the project will remain on schedule and on budget. Schedules submitted for this project shall assume a start date of April 1, 2025.

It is highly recommended that the Offeror provide sufficient content and detail to answer completely the following questions.

1. Does the proposal address the issues above in sufficient detail to demonstrate a sophisticated and mature management control system?
2. Are program management controls consistent with the technical portion of the proposal, especially regarding schedule and level of effort?
3. Do the plan and controls indicate that the Offeror will obtain, keep, and efficiently utilize high-quality personnel?
4. Does the proposal explain how the Offeror will address corrective actions in case of delays (e.g. expediting materials, additional resources, etc.)?
5. Does the proposal explain how the Offeror will remain within schedule and budget?

B. Past Performance/Relevant Experience

In the Management Area, the Offeror should provide at least three references or name contracts demonstrating that it successfully provided services/products that are the same or similar to those required in the RFP. The proposal should adequately explain how the projects were completed on schedule and within budget. It is highly recommended that the Offeror provide sufficient content and detail to answer completely the following questions.

1. Does the proposal include at least three references or past performance citations?
2. Are the references or past performance citations relevant to the requirements of the Statement of Work of the RFP?
3. Does the Offeror explain how they were successful on the projects provided as past performance?
4. Does the Offeror apply the past performance to the City requirement in such a way as to demonstrate added value due to experience?

C. Key Personnel

In the Management Area, resumes must be provided for all personnel considered key, as required by the RFP. Resumes do not count toward the page limit. It is highly recommended that the Offeror provide sufficient content and detail to answer completely the following questions. Explain how the key personnel were related to the projects cited as relevant past performance.

1. Does the Offeror provide complete resumes, including education, experience, background information, accomplishments, and other pertinent information?
2. Does the Offeror provide resumes for all key personnel, as required by the RFP?
3. Do the resumes demonstrate adequate professional, technical, and management levels to accomplish the work effectively and efficiently?

2.6 PRICE AREA

In the Price Area, the Offeror should provide a detailed breakdown of the price for each year of performance. The price must be all-inclusive and include all unit costs for material, labor, other direct costs (e.g. travel), indirect costs (i.e. overhead and general and

administrative costs), and profit/fee. Offers must include sufficient detail to allow insight into the fairness and reasonableness of the price. If the contract type will be Time and Material (T&M) labor categories, labor rates, separated profit, and estimated material costs must be included in detail.

In addition, although price may not be the most important factor, it is still very important to the City of Colorado Springs. The Offeror's pricing must be competitive as compared to the budget amount, market pricing in the industry, and the pricing of other Offerors. It is highly recommended that the Offeror provide sufficient content and detail to answer completely the following questions.

1. How does the price compare to the industry competition?
2. If low, is it unrealistically low?
3. If high, is there demonstrated added value for the additional cost?

2.7 PROPOSAL PRESENTATION

Presentation is an important factor. Offerors should provide a highly professional product, which is complete, accurate, easily understood, and effectively presented.

2.8 EXCEPTIONS

All Offerors must complete Exhibit 1, Exceptions Form and return it with their proposal. Some terms and conditions are not negotiable. Exceptions may be grounds for rendering the proposal unacceptable without further discussions.

2.9 INSURANCE REQUIREMENTS

All Offerors must complete Exhibit 1, Minimum Insurance Requirements and return with their proposal. Lack of responsiveness in this area may be grounds for rendering the proposal unacceptable without further discussions.

SECTION III – EVALUATION FACTORS

3.0 EVALUATION AND AWARD

Section III provides information regarding evaluation criteria and scoring. It also includes information regarding proposal selection and award of the resultant contract.

3.1 EVALUATION CRITERIA

3.1.1 TECHNICAL AREA – UNDERSTANDING OF AND COMPLIANCE WITH TECHNICAL REQUIREMENTS

See Section II – Item 2.5.1A

3.1.2 TECHNICAL AREA – PROJECT APPROACH

See Section II - Item 2.5.1B

3.1.3 MANAGEMENT AREA – PROGRAM MANAGEMENT CONTROLS

See Section II – Item 2.5.2A

3.1.4 MANAGEMENT AREA – PAST PERFORMANCE/RELEVANT EXPERIENCE

See Section II – Item 2.5.2B

3.1.5 MANAGEMENT AREA – KEY PERSONNEL

See Section II – Item 2.5.2C

3.1.6 PRICE/COST AREA – PRICE/COST

See Section II – Item 2.6

3.1.7 PROPOSAL PRESENTATION AREA – PROPOSAL PRESENTATION

See Section II – Item 2.7

3.1.8 EXCEPTIONS AND INSURANCE

See Section II – Items 2.8 and 2.9

3.2 RANKING

A. The order of ranking or importance in the evaluation shall be as follows per grouping:

First: Price/Cost Area

Second: Technical Area

Third: Management Area

Fourth: Proposal Presentation Area

B. Possible scores for each criterion shall be as follows:

5 – Exceptional

- 4 – Very Good
- 3 – Satisfactory
- 2 – Marginal
- 1 – Unacceptable

C. Definitions for scoring are as follows and apply to each grouping:

1. The following apply to the Technical and Management Areas:

Exceptional – The proposal meets all and exceeds many of the requirements of the RFP to the benefit of the City, and the information provided is of such a nature as to answer all questions without need for further inquiry. There are no corrective actions required, and no compromise of requirements is needed.

Very Good – The proposal meets all and exceeds some of the requirements of the RFP to the benefit of the City, and the information provided is of such a nature as to answer most questions without need for further inquiry. There are no corrective actions required, and no compromise of requirements is needed.

Satisfactory – The proposal meets the requirements of the RFP, and the information provided is of such a nature as to answer many questions without need for further inquiry. There are very few corrective actions required, and no substantive compromise of requirements is needed.

Marginal – The proposal does not meet some of the requirements of the RFP, and the information provided is of such a nature as to require some clarification. There are some corrective actions required, and some non-substantive compromise of requirements is needed.

Unacceptable – The proposal does not meet many of the requirements of the RFP, and the information provided is of such a nature as to require much clarification. There are many corrective actions required, and substantive compromise of requirements is needed.

2. The following apply to the Price Area:

Exceptional – The proposal meets all and exceeds many of the requirements of the RFP to the benefit of the City, and the information provided is of such a nature as to answer all questions without need for further inquiry. There are no corrective actions required, and no compromise of requirements is needed.

Very Good – The proposal meets all and exceeds some of the requirements of the RFP to the benefit of the City, and the information provided is of such a nature as to answer most questions without need for further inquiry. There are no corrective actions required, and no compromise of requirements is needed.

Satisfactory – The proposal meets the requirements of the RFP, and the information provided is of such a nature as to answer many questions without need for further inquiry. There are very few corrective actions required, and no substantive compromise of requirements is needed.

Marginal – The proposal does not meet some of the requirements of the RFP, and the information provided is of such a nature as to require some clarification. There are some corrective actions required, and some non-substantive compromise of requirements is needed.

Unacceptable – The proposal does not meet many of the requirements of the RFP, and the information provided is of such a nature as to require much clarification. There are many corrective actions required, and substantive compromise of requirements is needed.

3. The following apply to the Proposal Presentation Area:

Exceptional – The proposal meets all and exceeds many of the requirements of the RFP to the benefit of the City, and the information provided is of such a nature as to answer all questions without need for further inquiry. There are no corrective actions required, and no compromise of requirements is needed.

Very Good – The proposal meets all and exceeds some of the requirements of the RFP to the benefit of the City, and the information provided is of such a nature as to answer most questions without need for further inquiry. There are no corrective actions required, and no compromise of requirements is needed.

Satisfactory – The proposal meets the requirements of the RFP, and the information provided is of such a nature as to answer many questions without need for further inquiry. There are very few corrective actions required, and no substantive compromise of requirements is needed.

Marginal – The proposal does not meet some of the requirements of the RFP, and the information provided is of such a nature as to require some clarification. There are some corrective actions required, and some non-substantive compromise of requirements is needed.

Unacceptable – The proposal does not meet many of the requirements of the RFP, and the information provided is of such a nature as to require much clarification. There are many corrective actions required, and substantive compromise of requirements is needed.

D. Area Scoring

The score for each area will be determined by multiplying the sum of the criteria in each area by the area evaluation factor. The area evaluation factors are as follows:

Expertise and Qualifications Area: .50

Price: .40

Proposal Presentation: .10

3.3 SELECTION COMMITTEE

A selection committee will review all proposals. Through this process, the City will determine which proposals are acceptable or unacceptable. The City will notify, in writing, the Offerors whose proposals are deemed to be unacceptable. Those Offerors offering proposals deemed to be acceptable by the City will be evaluated by grouping and scored by grouping by the selection committee. This scoring will determine which Offerors are considered to be in the competitive range and may be the basis for an award decision without further steps.

If the selection committee elects not to award based upon evaluation scoring, it may engage in a forced elimination process. To inform this process, it may require oral presentations or interviews with the Offerors considered to be in the competitive range. If oral presentations or interviews are conducted, they may also be scored, or they may simply be considered as information supporting the forced elimination process. The selection committee may request revisions to the proposal from each of the Offerors at the conclusion of the interviews. The intent of the forced elimination process is to reach consensus. The decision will be based on all relevant factors, and based upon perception of best value. The final decision may or may not exactly reflect scoring ranking.

The City also reserves the right to request best and final offers from all Offerors at any point in the proposal evaluation process.

3.4 AWARD OF CONTRACT

It is anticipated that there will be negotiations or discussions with Offerors. However, the City reserves the right to award without negotiations or discussions. The City also reserves the right to award a contract not necessarily or merely to the Offeror with the most advantageous price. The City intends to award each grouping to the Offeror that demonstrates the best value to the City and the most substantiated ability to fulfill the requirements contained in this Request for Proposal. A contract or contracts prepared by the City will be finalized and/or negotiated with the successful Offeror(s). In the event a contract cannot be negotiated with the top ranked Offeror, the City may enter into negotiations with the second highest ranked Offeror, or the City may decide to call for new proposals. Immediately after the notice of award, the successful Offeror(s) will begin planning in conjunction with the City of Colorado Springs staff (to be designated by the City) to ensure fulfillment of all its obligations. The successful Offeror may be expected to attend regular meetings as required by the City to assist in the preparation for startup.

SECTION IV – RESERVED

SECTION V – EXHIBITS

5.0 EXHIBITS

- Exhibit 1 Qualifications Documents
- Exhibit 2 Sample Contract
- Exhibit 3 Evaluation Scoresheet

**EXHIBIT 1 QUALIFICATIONS DOCUMENTS
FOLLOWS THIS PAGE**

EXHIBIT 2 SAMPLE CONTRACT

SERVICES CONTRACT

Contract Number:		Project Name/Title	
Vendor/Contractor			
Contact Name:		Telephone:	
Email Address:			
Address:			
Federal Tax ID #		Please check one:	<input type="checkbox"/> Corporation <input type="checkbox"/> Individual <input type="checkbox"/> Partnership
City Contracting Specialist		City Rep Dept	Name & Phone# & Department Name
NOT TO EXCEED Contract Amount:		City Account #	Acct Code (5) Fund (3) Dept (4) Project (7)
Contract Type:		Period of Performance	

1. INTRODUCTION

THIS TYPE CONTRACT ("Contract") is made and entered into this ___ day of _____, 2022 by and between the City of Colorado Springs, a Colorado municipal corporation and home rule city, in the County of El Paso, State of Colorado, (the "City"), and _____ (the "Contractor").

THE CITY AND THE CONTRACTOR HEREBY AGREE AS FOLLOWS:

The City has heretofore prepared the necessary Contract Documents for the following Activity:

The Contractor did on the ___ day of _____, 2022 submit to the City the Contractor's written offer and proposal to do the work therein described under the terms and conditions therein set forth and furnish all materials, supplies, labor, services, transportation, tools, equipment, and parts for said work in strict conformity with the accompanying Contract Documents, which are attached hereto and incorporated herein by this reference, including the following:

1. This Contract Document
2. Appendix A – Additional Terms and Conditions
3. Appendix B – Contractor's Proposal
4. Appendix C – Statement of Work
5. Appendix D – Project Schedule
6. Appendix E – Insurance Requirements

2. COMPENSATION/CONSIDERATION

If FFP:

THIS FIRM FIXED PRICE CONTRACT is established at firm fixed amount of \$xxxxxxx.

Subject to the terms and conditions of the Contract Documents, Contractor shall provide all materials, supplies, labor, services, transportation, tools, equipment, and parts to perform XXXX services for the City of Colorado Springs in a good and workmanlike manner to the satisfaction of the City for the total contract amount designated above and in the Notice of Award, to be paid by the City to the Contractor.

If T&M

Subject to the terms and conditions of the Contract Documents, Contractor shall provide all materials, supplies, labor, services, transportation, tools, equipment, and parts to perform _____ services for the City of Colorado Springs in a good and workmanlike manner to the satisfaction of the City for the estimated price of _____, not to exceed \$_____ (“Not to Exceed estimate”). If the performance of this Contract involves the services of others or the furnishing of equipment, supplies, or materials, the Contractor agrees to pay for the same in full. At the time of payment by the City, the Contractor shall certify in writing that said payments have been so made.

This is a Time and Material (T&M) type contract. The Not to Exceed estimate is in accordance with the Contractor’s T&M proposal and rates, as included in the attached proposal, dated XXXXXX. All labor charges shall be in accordance with the T&M rates provided therein. Invoiced hours shall be subject to City review and approval before payable.

The parties estimate that performance of this Contract will not exceed the Not to Exceed estimate. The Contractor shall notify the City Contracts Specialist in writing whenever it has reason to believe that the costs the Contractor expects to incur under this Contract in the following 60 days, when added to all costs previously incurred, will exceed 75 percent of the estimated cost specified herein; or the total cost for the performance of this Contract will be either greater or substantially less than had been previously estimated. As part of the notification, the Contractor shall provide the Contracts Specialist a revised estimate of the total cost of performing this Contract.

The City is not liable for any costs above the Not to Exceed estimate, and the Contractor is not obligated to continue performance under this Contract (including actions under the Termination clause of this Contract) or otherwise incur costs in excess of the Not to Exceed estimate specified herein, until the City Contracts Specialist

Notifies the Contractor in writing that the estimated cost has been increased and provides a revised estimated total not to exceed price of performing this Contract.

3. TERM OF CONTRACT

It is further agreed that the Contractor will start work promptly and continue to work diligently until completed. The Contract Period of Performance shall be as follows:

<u>Performance Period</u>	<u>Dates</u>	<u>Price</u>
Base Year:		
Option Year One:		
Option Year Two:		
Option Year Three:		
Option Year Four:		

Option years may be exercised unilaterally by the City at the City's sole discretion. Pricing for option years shall be as indicated above. The City may elect not to exercise an option at any time before start of an option at no additional cost to the City. Further, the City shall have the unilateral option of extending services beyond the term of the Contract, including all options, for a period not to exceed a total of six (6) months if additional time is necessary to solicit and award a new Contract. Options to extend services shall be exercised upon written notification (mailed or otherwise furnished) to the Contractor at least fifteen (15) days prior to the expiration date of the Contract, or to extend Contract for up to four additional one year option periods at the City's sole discretion.

The total value of this Contract for all years shall not exceed \$XXXXXXX. The value and current funding is \$XXXXXXX for the base year.

OR

Contractor will start work promptly after the Notice to Proceed and continue to work diligently until completed. The Contractor shall complete all work on an as ordered basis throughout the Contract period which is _____ Calendar Days after the Notice-to-Proceed ("Period of Performance") as per the specifications and drawings. The Contractor shall provide a two-year guarantee on all work performed under this Contract after the job has been completed and accepted.

4. INSURANCE

The Contractor shall provide and maintain acceptable Insurance Policy(s) consistent with the Minimum Insurance Requirements attached as Appendix E, which includes Property, Liability and Professional Errors and Omissions coverage, and as otherwise listed in Appendix E. The City of Colorado Springs shall be reflected as an additional insured on the Property and Liability policy(s).

Further, Contractor understands and agrees that Contractor shall have no right of coverage under any existing or future City comprehensive, self, or personal injury policies. Contractor shall provide insurance coverage for and on behalf of Contract that will

sufficiently protect Contractor, or Contractor's agents, employees, servants or other personnel, in connection with the services which are to be provided by Contractor pursuant to this Contract, including protection from claims for bodily injury, death, property damage, and lost income. Contractor shall provide worker's compensation insurance coverage for Contractor and all Contractor personnel. Contractor shall file applicable insurance certificates with the City and shall also provide additional insurance as indicated in this Contract. ***A CURRENT CERTIFICATE OF INSURANCE IS REQUIRED PRIOR TO COMMENCEMENT OF SERVICES LISTING THE CITY AS ADDITIONALLY INSURED.***

5. RESPONSIBILITY OF THE CONTRACTOR

- A. The Contractor shall be responsible for the professional quality, technical accuracy, and the coordination of all Scope of Work services furnished by the Contractor under this Contract. The Contractor shall, without additional compensation, correct or revise any errors or deficiencies in services provided under this Contract to the satisfaction of the City.
- B. The City's review, approval of, acceptance of, or payment for the services required under this Contract shall not be construed to operate as a waiver of any rights under this Contract or of any cause of action arising out of the performance of this Contract, and the Contractor shall be and remain liable to the City for any and all damages to the City caused by the Contractor's negligent performance of any of the services furnished under this Contract.
- C. The rights and remedies of the City provided for under this Contract are in addition to any other rights and remedies provided by law.
- D. If the Contractor is comprised of more than one legal entity, each such entity shall be jointly and severally liable hereunder.

6. WORK OVERSIGHT

- A. The extent and character of the work to be done by the Contractor shall be subject to the general approval of the City's delegated Project Manager.
- B. If any of the work or services being performed does not conform with Contract requirements, the City may require the Contractor to perform the work or services again in conformity with Contract requirements, at no increase in Contract amount. When defects in work or services cannot be corrected by re-performance, the City may (1) require the Contractor to take necessary action to ensure that future performance conforms to Contract requirements and (2) reduce the Contract price to reflect the reduced value of the work or services performed.
- C. If the Contractor fails to promptly perform the defective work or services again or to take the necessary action to ensure future performance is in conformity with Contract

requirements, the City may (1) by Contract or otherwise, perform the services and charge to the Contractor any cost incurred by the City that is directly related to the performance of such work or service or (2) terminate the Contract for breach of contract.

7. SUBCONTRACTORS, ASSOCIATES, AND OTHER CONTRACTORS

- A. Any subcontractor, outside associates, or other contractors used by the Contractor in connection with Contractor's work under this Contract shall be limited to individuals or firms that are specifically identified by the Contractor in the Contractor's proposal and agreed to by the City. The Contractor shall obtain the City's Project Manager's written consent before making any substitution of these subcontractors, associates, or other contractors.
- B. The Contractor shall include a flow down clause in all of its subcontracts, agreements with outside associates, and agreements with other contractors. The flow down clause shall cause all of the terms and conditions of this Contract, including all of the applicable parts of the Contract Documents, to be incorporated into all subcontracts, agreements with outside associates, and agreements with other contractors. The flow down clause shall provide clearly that there is no privity of contract between the City and the Contractor's subcontractors, outside associates, and other contractors.

8. KEY PERSONNEL

The key personnel listed in the proposal and/or below will be the individuals used in the performance of the work. If any of the listed key personnel leave employment or are otherwise not utilized in the performance of the work, approval to substitute must be obtained by the Contractor from the City's Project Manager. Any substitute shall have the same or a higher standard of qualifications that the key personnel possessed at the time of Contract award.

9. START AND CONTINUANCE OF WORK

It is further agreed that the Contractor will start work promptly and continue to work diligently until this Contract is completed.

10. APPROPRIATION OF FUNDS

This Contract is expressly made subject to the limitations of the Colorado Constitution and Section 7-60 of the Charter of the City of Colorado Springs. Nothing herein shall constitute, nor be deemed to constitute, the creation of a debt or multi-year fiscal obligation or an obligation of future appropriations by the City Council of Colorado Springs, contrary to Article X, § 20, Colo. Const., or any other constitutional, statutory, or charter debt limitation. Notwithstanding any other provision of this Contract, with respect to any financial obligation of the City which may arise under this Agreement in any fiscal year after the year of execution, in the event the budget or other means of appropriation

for any such year fails to provide funds in sufficient amounts to discharge such obligation, such failure (i) shall act to terminate this Contract at such time as the then-existing and available appropriations are depleted, and (ii) neither such failure nor termination shall constitute a default or breach of this Contract, including any sub-agreement, attachment, schedule, or exhibit thereto, by the City. As used herein, the term "appropriation" shall mean and include the due adoption of an appropriation ordinance and budget and the approval of a Budget Detail Report (Resource Allocations) which contains an allocation of sufficient funds for the performance of fiscal obligations arising under this Contract.

11. CHANGES

The Contractor and the City agree and acknowledge as a part of this Contract that no change order or other form or order or directive may be issued by the City which requires additional compensable work to be performed, which work causes the aggregate amount payable under the Contract to exceed the amount appropriated for this Contract as listed above, unless the Contractor has been given a written assurance by the City that lawful appropriations to cover the costs of the additional work have been made or unless such work is covered under a remedy-granting provision of this Contract. The Contractor and the City further agree and acknowledge as a part of this Contract that no change order or other form or order or directive which requires additional compensable work to be performed under this Contract shall be issued by the City unless funds are available to pay such additional costs, and, regardless of any remedy-granting provision included within this Contract, the Contractor shall not be entitled to any additional compensation for any change which increases or decreases the Contract completion date, or for any additional compensable work performed under this Contract, and expressly waives any rights to additional compensation, whether by law or equity, unless, prior to commencing the additional work, the Contractor is given a written change order describing the change in Contract completion date or the additional compensable work to be performed, and setting forth the amount of compensation to be paid, and such change order is signed by the authorized City representative, as defined below. The amount of compensation to be paid, if any, shall be deemed to cover any and all additional, direct, indirect or other cost or expense or profit of the Contractor whatsoever. It is the Contractor's sole responsibility to know, determine, and ascertain the authority of the City representative signing any change order under this Contract.

No change, amendment, or modification to this Contract shall be valid unless duly approved and issued in writing by the City of Colorado Springs Procurement Services Division. The City shall not be liable for any costs incurred by the Contractor resulting from work performed for changes not issued in writing by the City of Colorado Springs Procurement Services Division.

The following personnel are authorized to sign changes, amendments, or modifications to this Contract.

The Department Manager: up to \$149,999.99

The City of Colorado Springs Deputy Chief of Staff: \$150,000.00 to \$499,999.99

The City of Colorado Springs Chief of Staff: \$500,000.00 to \$1,999,999.99
The Mayor of Colorado Springs: Unlimited

12. ASSIGNMENT

No assignment or transfer by the Contractor of this Contract or any part thereof or of the funds to be received thereunder by the Contractor will be recognized unless such assignment has had the prior written approval of the City and the surety has been given due notice of such assignment. Such written approval by the City shall not relieve the Contractor of the obligations under the terms of this Contract. In addition to the usual recitals in assignment contracts, the following language must be included in the assignment:

It is agreed that the funds to be paid to the assignee under this assignment are subject to a prior lien for services rendered or materials supplied for the performance of the work called for in said contract in favor of all persons, firms, or corporations rendering such services or supplying such materials.

13. CHOICE OF LAW

This Contract is subject to and shall be interpreted under the law of the State of Colorado, and the Charter, City Code, Ordinances, Rules and Regulations of the City of Colorado Springs, Colorado, a Colorado home rule city. Court venue and jurisdiction shall be exclusively in the Colorado District Court for El Paso County, Colorado. The Parties agree that the place of performance for this Contract is deemed to be in the City of Colorado Springs, El Paso County, State of Colorado. The Contractor shall ensure that the Contractor and the Contractor's employees, agents, officers and subcontractors are familiar with, and comply with, applicable Federal, State, and Local laws and regulations as now written or hereafter amended.

14. WORKERS' COMPENSATION INSURANCE

Contractor shall take out and maintain during the Period of Performance, Colorado Worker's Compensation Insurance for the Contractor and all employees of the Contractor. If any service is sublet by the Contractor, the Contractor shall require the subcontractor to provide the same coverage for the subcontractor and subcontractor's employees. Workers' Compensation Insurance shall include occupational disease provisions covering any obligations of the Contractor in accord with the provisions of the Workers' Compensation Act of Colorado.

15. INDEMNIFICATION

Contractor agrees that the Contractor shall indemnify, defend and hold harmless the City, its officers, employees and agents, from and against any and all loss, damage, injuries, claims, cause or causes of action, or any liability whatsoever resulting from, or arising out of, or in connection with the Contractor's obligations or actions under this Contract caused

by any willful or negligent error, omission or act or a failure to observe any applicable standard of care by the Contractor or any person employed by it or anyone for whose acts the Contractor is legally liable. In consideration of the award of this Contract, to the extent damages are covered by insurance, the Contractor agrees to waive all rights of subrogation against the City, its subsidiary, parent, associated and/or affiliated entities, successors, or assigns, its elected officials, trustees, employees, agents, and volunteers for losses arising from the work performed by the Contractor for the City. The indemnification obligation shall survive the expiration or termination of this Contract

16. INDEPENDENT CONTRACTOR

In the performance of the Contractor's obligations under this Contract, it is understood, acknowledged and agreed between the parties that the Contractor is at all times acting and performing as an independent contractor, and the City shall neither have nor exercise any control or direction over the manner and means by which the Contractor performs the Contractor's obligations under this Contract, except as otherwise stated within the Contract terms. The City shall not provide any direction to the Contractor on the work necessary to complete the project. Contractor understands that it is an independent contractor responsible for knowing how to perform all work or tasks necessary to complete project. The Contractor understands and agrees that the Contractor and the Contractor's employees, agents, servants, or other personnel are not City employees. The Contractor shall be solely responsible for payment of salaries, wages, payroll taxes, unemployment benefits or any other form of compensation or benefit to the Contractor or any of the Contractor's employees, agents, servants or other personnel performing services or work under this Contract, whether it is of a direct or indirect nature. Further in that regard, it is expressly understood and agreed that for such purposes neither the Contractor nor the Contractor's employees, agents, servants or other personnel shall be entitled to any City payroll, insurance, unemployment, worker's compensation, retirement or any other benefits whatsoever.

17. APPLICABLE LAW AND LICENSES

In the conduct of the services or work contemplated in this Contract, the Contractor shall ensure that the Contractor and all subcontractors comply with all applicable state, federal and City and local law, rules and regulations, technical standards or specifications. The Contractor shall qualify for and obtain any required licenses prior to commencement of work.

18. PRIOR AGREEMENTS

This is a completely integrated Contract and contains the entire agreement between the parties. Any prior written or oral agreements or representations regarding this Contract shall be of no effect and shall not be binding on the City. This Contract may only be amended in writing, and executed by duly authorized representatives of the parties hereto.

19. INTELLECTUAL PROPERTY

The Parties hereby agree, and acknowledge, that all products, items writings, designs, models, examples, or other work product of the Contractor produced pursuant to this Contract are works made for hire, and that the City owns, has, and possesses any and all ownership rights and interests to any work products of the Contractor made under this Contract, including any and all copyright, trademark, or patent rights, and that compensation to the Contractor for Agreement and acknowledgment of this intellectual property right section of this Contract is included in any compensation or price whatsoever paid to the Contractor under this Contract. It is the intent of the parties that the City shall have full ownership and control of the Contractor's work products produced pursuant to this Contract, and the Contractor specifically waives and assigns to the City all rights which Contractor may have under the 1990 Visual Artists Rights Act, federal, and state law, as now written or later amended or provided. In the event any products, items writings, designs, models, examples, or other work product produced pursuant to this Contract is deemed by a court of competent jurisdiction not to be a work for hire under federal copyright laws, this intellectual property rights provision shall act as an irrevocable assignment to the City by the Contractor of any and all copyrights, trademark rights, or patent rights in the Contractor's products, items writings, designs, models, examples, or other work product produced pursuant to this Contract, including all rights in perpetuity. Under this irrevocable assignment, the Contractor hereby assigns to the City the sole and exclusive right, title, and interest in and to the Contractor's products, items writings, designs, models, examples, or other work product produced pursuant to this Contract, without further consideration, and agrees to assist the City in registering and from time to time enforcing all copyrights and other rights and protections relating to the Contractor's products, items writings, designs, models, examples, or other work product in any and all countries. It is the Contractor's specific intent to assign all right, title, and interest whatsoever in any and all copyright rights in the Contractor's products, items writings, designs, models, examples, or other work product produced pursuant to this Contract, in any media and for any purpose, including all rights of renewal and extension, to the City. To that end, the Contractor agrees to execute and deliver all necessary documents requested by the City in connection therewith and appoints the City as Contractor's agent and attorney-in-fact to act for and in Contractor's behalf and stead to execute, register, and file any such applications, and to do all other lawfully permitted acts to further the registration, prosecution, issuance, renewals, and extensions of copyrights or other protections with the same legal force and effect as if executed by the Contractor; further, the parties expressly agree that the provisions of this intellectual property rights section shall be binding upon the parties and their heirs, legal representatives, successors, and assigns.

20. WAIVERS

No waiver of default by the City of any of the terms, covenants, and conditions hereof to be performed, kept, and observed by the Contractor shall be construed, or shall operate, as a waiver of any subsequent default of any of the terms, covenants, or conditions herein contained to be performed, kept, and observed by the Contractor.

21. THIRD PARTIES

It is expressly understood and agreed that enforcement of the terms and conditions of this Contract, and all rights of action relating to such enforcement, shall be strictly reserved to the Parties hereto, and nothing contained in this Contract shall give or allow any such claim or right of action by any other or third person or entity on such Contract. It is the express intention of the Parties hereto that any person or entity, other than the Parties to this Contract, receiving services or benefits under this Contract shall be deemed to be incidental beneficiaries only.

22. TERMINATION

A. Termination for Convenience.

By signing this Contract, Contractor represents that it is a sophisticated business and enters into the Contract voluntarily, has calculated all business risks associated with this Contract, and understands and assumes all risks of being terminated for convenience, whether such risks are known or not known. Contractor agrees that the City may terminate this Contract at any time for convenience of the City, upon written notice to the Contractor. Contractor expressly agrees to and assumes the risk that the City shall not be liable for any costs or fees of whatsoever kind and nature if termination for convenience occurs before Contractor begins any work or portion of the work. Contractor further expressly agrees and assumes the risks that the City shall not be liable for any unperformed work, anticipated profits, overhead, mobilizations costs, set-up, demobilization costs, relocation costs of employees, layoffs or severance costs, administrative costs, productivity costs, losses on disposal of equipment or materials, cost associated with the termination of subcontractors, costs associated with purchase orders or purchases, or any other costs or fees of any kind and nature, if Contractor has started or performed portions of the Contract prior to receiving notice from the City. The City shall be liable only for the portions of work Contractor actually satisfactorily completed up to the point of the issuance of the Notice of Termination for convenience. Upon receipt of this notice the Contractor shall immediately: discontinue all services affected (unless the notice directs otherwise), and deliver to the City all data, drawings, specifications, reports, estimates, summaries, and other information and materials accumulated in performing this Contract, whether completed or in process.

B. Termination for Cause: The occurrence of any one or more of the following events ("Event of Default") will justify termination for cause:

- i. Contractor's failure to perform the work in accordance with the Contract Documents (including, but not limited to, failure to supply sufficient skilled workers or suitable materials or equipment or failure to adhere to the progress schedule as adjusted from time to time.
- ii. Contractor's disregard of the laws or regulations of any public body having jurisdiction.
- iii. Contractor's disregard of the authority of Project Manager.

- iv. Contractor's violation in any material provision of the Contract Documents.
- v. Contractor's failure to make prompt payments to its subcontractors, and suppliers of any tier, or laborers or any person working on the work by, through, or under the Contractor or any of them, any all of their employees, officers, servants, members, and agents.
- vi. Contractor files a petition commencing a voluntary case under the U.S. Bankruptcy Code, or for liquidation, reorganization, or an arrangement pursuant to any other U.S. or state bankruptcy Laws, or shall be adjudicated a debtor or be declared bankrupt or insolvent under the U.S. Bankruptcy Code, or any other federal or state laws relating to bankruptcy, insolvency, winding-up, or adjustment of debts, or makes a general assignment for the benefit of creditors, or admits in writing its inability to pay its debts generally as they become due, or if a petition commencing an involuntary case under the U.S. Bankruptcy Code or an answer proposing the adjudication of Contractor as a debtor or bankrupt or proposing its liquidation or reorganization pursuant to the Bankruptcy Code or any other U.S. federal or state bankruptcy laws is filed in any court and Contractor consents to or acquiesces in the filing of that pleading or the petition or answer is not discharged or denied within sixty (60) Calendar Days after it is filed.
- vii. A custodian, receiver, trustee or liquidator of Contractor, all or substantially all of the assets or business of Contractor, or of Contractor's interest in the Work or the Contract, is appointed in any proceeding brought against Contractor and not discharged within sixty (60) Calendar Days after that appointment, or if Contractor shall consent to or acquiesces in that appointment.
- viii. Contractor fails to commence correction of defective work or fails to correct defective work within a reasonable period of time after written notice.

If one or more of the events identified in Paragraphs i-viii above occur, City may give Contractor written notice of the event and direct the event be cured. Any such Notice to Cure will provide Contractor a minimum of ten (10) calendar days to prepare and submit to the Project Manager a plan to correct the Event of Default. If such plan to correct the Event of Default is not submitted to the Project Manager within ten (10) days after the date of the written notice or such plan is unacceptable to the City, the City may, give Contractor (and the Surety, if any) written notice that Contractor's services are being terminated for cause. Upon delivery of the termination notice, City may terminate the services of Contractor in whole or in part, exclude Contractor from the site, and take possession of the work and of all Contractor's tools, appliances, equipment, and machinery at the project site, and use the same to the full extent they could be used by Contractor (without liability to Contractor for trespass or conversion), incorporate in the work all materials and equipment stored at the site or for which City has paid Contractor but which are stored elsewhere, and finish the work as City may deem expedient. In such case, Contractor shall not be entitled to receive any further payment until Certificate of Completion of the work. In the event City terminates this Contract for Cause and the cost of completing the work exceeds the unpaid balance of the Contract price, Contractor shall pay City for any costs of completion which exceed the Contract price when combined with all amounts previously paid to Contractor. When exercising any rights or remedies under this paragraph City shall not be required to obtain the lowest price for the work performed.

Should the cost of such completion, including all proper charges, be less than the original Contract price, the amount so saved shall accrue to the City. Neither the City nor any officer, agent or employee of the City shall be in any way liable or accountable to the Contractor or the Surety for the method by which the completion of the said work, or any portion thereof, may be accomplished or for the price paid.

Where Contractor's services have been so terminated by City, the termination will not affect any rights or remedies of City against Contractor or Surety then existing or which may thereafter accrue. Any retention or payment of moneys due Contractor by City will not release Contractor from liability.

C. Termination Notice. Upon receipt of a termination notice, whether for convenience or cause, the Contractor shall immediately: discontinue all services affected (unless the notice directs otherwise), and deliver to the City all data, drawings, specifications, reports, estimates, summaries, and other information and materials accumulated in performing this Contract, whether completed or in process.

D. Removal of Equipment. Except as provided above, in the case of termination of this Contract before completion from any cause whatever, the Contractor, if notified to do so by the City, shall promptly remove any part or all of Contractor's equipment and supplies from the property of the City, failing which the City shall have the right to remove such equipment and supplies at the expense of the Contractor.

23. BOOKS OF ACCOUNT AND AUDITING

The Contractor shall make available to the City if requested, true and complete records, which support billing statements, reports, performance indices, and all other related documentation. The City's authorized representatives shall have access during reasonable hours to all records, which are deemed appropriate to auditing billing statements, reports, performance indices, and all other related documentation. The Contractor agrees that it will keep and preserve for at least seven years all documents related to the Contract which are routinely prepared, collected or compiled by the Contractor during the performance of this Contract.

The City's Auditor and the Auditor's authorized representatives shall have the right at any time to audit all of the related documentation. The Contractor shall make all documentation available for examination at the Auditor's request at either the Auditor's or Contractor's offices, and without expense to the City.

24. COMPLIANCE WITH IMMIGRATION REFORM AND CONTROL ACT OF 1986

Contractor certifies that Contractor has complied with the United States Immigration Reform and Control Act of 1986. All persons employed by Contractor for performance of this Contract have completed and signed Form I-9 verifying their identities and authorization for employment.

25. LABOR

The Contractor shall employ only competent and skilled workmen and foremen in the conduct of work on this Contract. The Contractor shall at all times enforce strict discipline and good order among Contractor's employees. The Project Manager shall have the authority to order the removal from the work of any person, including Contractor's or any subcontractor's employees, who refuses or neglects to observe any of the provisions of these Plans or Specifications, or who is incompetent, abusive, threatening, or disorderly in conduct and any such person shall not again be employed on the Project.

In no event shall the City be responsible for overtime pay.

26. GRATUITIES

- A. This Contract may be terminated if the Mayor, the Mayor's designee, and/or the Procurement Services Manager determine, in their sole discretion, that the Contractor or any officer, employee, agent, or other representative whatsoever, of the Contractor offered or gave a gift or hospitality to a City officer, employee, agent or Contractor for the purpose of influencing any decision to grant a City contract or to obtain favorable treatment under any City contract.
- B. The terms "hospitality" and "gift" include, but are not limited to, any payment, subscription, advance, forbearance, acceptance, rendering or deposit of money, services, or anything of value given or offered, including but not limited to food, lodging, transportation, recreation or entertainment, token or award.
- C. Contract termination under this provision shall constitute a breach of contract by the Contractor, and the Contractor shall be liable to the City for all costs of reletting the contract or completion of the project. Further, if the Contractor is terminated under this provision, or violates this provision but is not terminated, the Contractor shall be subject to debarment under the City's Procurement Regulations. The rights and remedies of the City provided in this clause shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

27. NON-DISCRIMINATION

- A. In accord with section 24-34-402, C.R.S., Title VII of the Civil Rights Act of 1964, Americans with Disabilities Act of 1990 as amended, all applicable federal and state laws, the Contractor will not discriminate against any employee or applicant for employment because of disability, race, creed, color, sex, sexual orientation, gender identity, gender expression, religion, age, national origin, or ancestry.
- B. The Contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices to be provided setting forth the provisions of this nondiscrimination clause.
- C. The Contractor will, in all solicitations or advertisements for employees placed by or on behalf of the Contractor, state that all qualified applicants will receive consideration for employment without regard to disability, race, creed, color, sex, sexual orientation, gender identity, gender expression, religion, age, national origin, or ancestry.

28. ORDER OF PRECEDENCE

Any inconsistency in this Contract shall be resolved by giving precedence in the following order:

- A. This Contract document with its terms and conditions
- B. The Statement of Work
- C. Other Appendices, Attachments, Exhibits, or Schedules

29. HEADINGS

The section headings contained in this Contract are for reference purposes only and shall not affect the meaning or interpretation of this Contract.

30. DISPUTES

- A. All administrative and contractual disputes arising from or related to this Contract shall be addressed in the following manner:
 - i. If either Party disputes or disagrees with a Contract term or the other Party's interpretation of a Contract term or has any other administrative or contractual dispute not addressed in the Unanticipated Circumstances provisions, such Party shall promptly give the other Party written notice of said dispute.
 - ii. The Parties shall hold a meeting as soon as reasonably possible, but in no event later than thirty (30) calendar days from the initial written notice of the dispute, attended by persons with decision-making authority regarding the dispute, to attempt in good faith to negotiate a resolution of the dispute; provided, however, that no such meeting shall be deemed to vitiate or reduce the obligations and liabilities of the Parties or be deemed a waiver by a Party of any remedies to which such Party would otherwise be entitled unless otherwise agreed to by the Parties in writing.
 - iii. If, within thirty (30) calendar days after such meeting, the Parties have not succeeded in negotiating a resolution of the dispute, they agree to submit the dispute to non-binding mediation and to bear equally the costs of the mediation.
 - iv. The Parties will jointly appoint a mutually acceptable mediator. If they fail to do so within twenty (20) calendar days from the conclusion of the negotiation period, they shall each select a mediator. The two mediators will then appoint a third mediator who shall conduct mediation for the Parties as the sole mediator.
 - v. The Parties agree to participate in good faith in the mediation and negotiations for a period of thirty (30) calendar days. The substantive and procedural law of the State of Colorado shall apply to the proceedings. If the Parties are not successful in resolving the dispute through mediation, then the Parties shall be free to pursue any other remedy afforded by the laws of the State of Colorado.
 - vi. Until final resolution of any dispute hereunder, the Contractor shall diligently proceed with the performance of this Contract as directed by the City. For purposes of this Contract, termination for convenience shall not be deemed a dispute. The City of Colorado Springs and the Contractor agree to notify each other in a timely

manner of any claim, dispute, or cause of action arising from or related to this Contract, and to negotiate in good faith to resolve any such claim, dispute, or cause of action. To the extent that such negotiations fail, the City of Colorado Springs and the Contractor agree that any lawsuit or cause of action that arises from or is related to this Contract shall be filed with and litigated only by the Colorado District Court for El Paso County, CO.

31. DELIVERY

The City may cancel this Contract or any portion thereof if delivery is not made when and as specified, time being of the essence in this Contract. Contractor shall pay the City for any loss or damage sustained by the City because of failure to perform in accordance with this Contract.

32. PAYMENTS

All invoices shall be sent to the Project Manager identified in this Contract.

The City will pay the Contractor, upon submission of proper invoices, the prices stipulated in the Contract for services rendered and accepted, less any deductions provided in this Contract within 30 days (Net 30). The City will not pay late fees or interest. Any discount payment terms offered on the invoice may be taken by the City.

Each invoice must contain at least the following information:

Contract number, issued purchase order number, invoice number, invoice date, timeframe covered by invoice, type and amount of labor and materials used for that time period, dollar amount in unit price, extended price, and total value of invoice.

If T&M

The City will make payments for services on a monthly basis for services performed during the previous month in accordance with this Contract. All labor Invoices shall include labor categories, rates, hours worked, and total amounts per category. All labor categories and rates charged must be included in this Contract. No other categories or rates will be allowed or payable. All labor invoices are subject to City approval.

Materials will be payable on a reimbursable basis with no additional profit, fee, overhead, handling, or General and Administrative (G&A) costs. All costs for materials shall be approved by the City Contracts Specialist before the costs are incurred and payable.

The City will pay the Contractor, upon submission of proper invoices, the prices stipulated in the Contract for services rendered and accepted, less any deductions provided in this Contract within 30 days (Net 30). The City will not pay late fees or interest. Any discount payment terms offered on the invoice may be taken by the City.

33. INSPECTION OF SERVICES

The Contractor is responsible for performing or having performed all inspections and tests necessary to substantiate that the services furnished under this Contract conform to Contract requirements, including any applicable technical requirements for specified manufacturers' parts. This clause takes precedence over any City inspection and testing required in the Contract's specifications, except for specialized inspections or tests specified to be performed solely by the City.

- A. Definition of "services", as used in this clause, includes services performed, workmanship, and material furnished or utilized in the performance of services.
- B. The Contractor shall provide and maintain an inspection system acceptable to the City covering the services under this Contract. Complete records of all inspection work performed by the Contractor shall be maintained and made available to the City during Contract performance and for as long afterwards as the Contract requires.
- C. The City has the right to inspect and test all services called for by the Contract, to the extent practicable at all times and places during the term of the Contract. The City will perform inspections and tests in a manner that will not unduly delay the work.
- D. If the City performs inspections or test on the premises of the Contractor or a subcontractor, the Contractor shall furnish, and shall require subcontractors to furnish, at no increase in Contract price, all reasonable facilities and assistance for the safe and convenient performance of these duties.

34. SECURITY

The City maintains security requirements regarding access to City buildings and other City workplaces and worksites on City property. All Contractor personnel accessing City buildings, workplaces, or worksites, may be required to produce a valid, Government issued picture identification. Contractor personnel lacking such identification may not be allowed access to such sites. No costs incurred by the Contractor due to City security requirements shall be allowable or payable under this Contract.

35. TIME IS OF THE ESSENCE

In as much as the Contract concerns a needed or required service, the terms, conditions, and provisions of the Contract relating to the time of performance and completion of work are of the essence of this Contract. The Contractor shall begin work on the day specified and shall prosecute the work diligently so as to assure completion of the work within the number of calendar days or date specified, or the date to which the time for completion may have been extended.

36. EMPLOYMENT OF LABOR

The Contractor shall comply with and defend and hold the City harmless from any violation of all laws and lawful rules and regulations, both of the State of Colorado and of the United States, relating to Workmen's Compensation, unemployment compensation, Social Security, payment for overtime, and all other expenses and conditions of employment under this Contract.

37. SALES TAX

The Contractor must have a tax-exemption certificate from the Colorado Department of Revenue for this project. The certificate does not apply to City of Colorado Springs Sales and Use Tax which shall be applicable. The tax-exempt project number and the exemption certificate only applies to County, PPRTA (Pikes Peak Rural Transportation Authority), and State taxes when purchasing construction and building materials **to be incorporated into this project**.

Furthermore, the exemption **does not** include or apply to the purchase or rental of equipment, supplies or materials that **do not become a part of the completed project or structure**. Such purchases and rentals are subject to full applicable taxation.

All contracts with subcontractors must include the City of Colorado Springs Sales and Use Tax on the work covered by the Contract, and other taxes as applicable.

Note: For all equipment, materials and supplies incorporated into the work purchased from vendors or suppliers not licensed to collect City Sales Tax (i.e. out of state suppliers, etc.), City Use Tax is due and payable to the City. The Contractor shall execute and deliver and shall cause the Contractor's subcontractors to execute and deliver to the City Sales Tax Office, the appropriate ST forms as designated by the City Sales Tax Office. These forms shall list all said equipment, materials and supplies and the corresponding use tax due, along with payment for said taxes. Any outstanding taxes due may be withheld from the final payment due the Contractor and may result in suspension of Contractor from bidding on City projects.

Forms and instructions can be downloaded at <https://coloradosprings.gov/sales-tax>. Questions can be directed to the City Sales Tax Division at (719) 385-5903 or SalesTax@coloradosprings.gov.

Our Registration Numbers are as follows:

City of Colorado Springs

Federal I.D.: 84-6000573

Federal Excise: A-138557

State Sales Tax: 98-03479

The Contractor's payment or exemption of State of Colorado, El Paso County and City Sales and Use Taxes shall be as specified herein.

38. SEVERABILITY

If any terms, conditions, or provisions of this Contract shall be held unconstitutional, illegal, or void, such finding shall not affect any other terms, conditions, or provisions of this Contract.

39. LIABILITY OF CITY EMPLOYEES

All authorized representatives of the City are acting solely as agents and representatives of the City when carrying out and exercising the power or authority granted to them under the Contract. There shall not be any liability on them either personally or as employees of the City.

40. USE OF CITY NAME OR LOGO

Except as otherwise provided in this Contract, the Contractor shall not refer to this Contract or the City of Colorado Springs in any advertising or promotions in such a manner as to state or imply that the product or service provided is endorsed or preferred by the City of Colorado Springs, its employees, or its Departments, or is considered by these entities to be superior to other products or services. Any use of the name or logo of the City of Colorado Springs in advertising or promotions must be approved in writing by the City of Colorado Springs Contracts Specialist assigned to the Contract prior to such use.

41. TRAVEL

If travel expenses are included as a line item in this Contract, all travel expenses incurred and billable by the Contractor are subject to City approval. Air travel shall be limited to the round trip "economy coach" fare. Travel from the Colorado Springs Airport is encouraged. Unless there are extenuating circumstances, the Contractor should take advantage of lower airfares by purchasing tickets more than 14 days in advance of travel. In-state travel by air must be more economical than travel by private vehicle. Use of a private vehicle may be reimbursed per mile at the current rate published by the IRS annually. Short-term parking, long-term parking or cab fare associated with airport departure and arrival may be allowable expenses. Valet parking will not be allowed unless it is the least expensive or only option. Car rental rates may be reimbursed for car rentals no greater than the intermediate or standard classification. The City will not reimburse any other travel methods or expenses. The City will pay for lodging, meals, and miscellaneous expenses on a per diem basis only, in accordance with the current per diem rates published by the IRS annually. The City will not pay for Contractor expenses exceeding the per diem rates. Receipts for all reimbursable expenses must be provided with the Contractor's invoice.

42. ELECTRONIC SIGNATURES

This Agreement and all other documents contemplated hereunder may be executed using electronic signatures with delivery via facsimile transmission, by scanning and

transmission of electronic files in Portable Document Format (PDF) or other readily available file format, or by copy transmitted via email, or by other electronic means and in one or more counterparts, each of which shall be (i) an original, and all of which taken together shall constitute one and the same agreement, (ii) a valid and binding agreement and fully admissible under state and federal rules of evidence and (iii) enforceable in accordance with its terms.

43. APPENDICES

The following Appendices are made a part of this Agreement:

1. Appendix A – Additional Terms and Conditions
2. Appendix B – Contractor's Proposal,
3. Appendix C – Statement of Work.
4. Appendix D – Project Schedule
5. Appendix E – Insurance Requirements

CONTRACT SIGNATURE PAGE

IN WITNESS WHEREOF, the parties have caused these presents to be executed on the day and the year first above written.

This Contract is executed in one (1) original copy.

THE CITY OF COLORADO SPRINGS, COLORADO:

SECOND PARTY:
SAMPLE CONTRACT ONLY
Corporate Name
Signature Date
Title

EXHIBIT 3 – SAMPLE EVALUATION SCORESHEET

Proposer’s Name: _____

Evaluator’s Name: _____

Project Name/RFP#: _____

RFP EVALUATION CRITERIA DESCRIPTION	SCORE
<p>1. TECHNICAL AREA</p> <p>The Offeror must explain its overall solution, considering the scope of work or statement of work provided. The content must include, but not necessarily be limited to, the following information.</p>	
<p>A. UNDERSTANDING OF AND COMPLIANCE WITH TECHNICAL REQUIREMENTS</p> <p>In the Technical Area, the Offeror should address each work area in sufficient detail to demonstrate a clear and full understanding of the work. The proposal should not merely parrot the requirements of the RFP. Further, the Offeror should provide evidence of sufficient planning to ensure the work is completed on schedule and within budget.</p> <p>Consider the following questions.</p> <ol style="list-style-type: none"> 1. Does the proposal demonstrate a firm understanding of the requirements and goals of the Statement of Work, as well as industry standards and reasonable expectations for a company in the industry? 2. Does the proposal fully and completely address each requirement and goal of the Statement of Work? 3. Does the proposal provide solutions to indicate that requirements and goals will be met on schedule? 4. Does the technical solution seem realistic? 5. Does it generally appear that the Offeror knows and thoroughly understands the business and requirement? <p>COMMENTS:</p>	<p>5 – Exceptional 4 – Very Good 3 – Satisfactory 2 – Marginal 1 – Unacceptable</p>
<p>B. PROJECT APPROACH</p> <p>In the Technical Area, the Offeror should clearly present proposed solutions and indicate that it has performed adequate planning to accomplish tasks as defined in the Statement of Work. Innovations, efficiencies, and detailed specifics are all encouraged.</p> <p>The Offeror must at least address the following areas:</p> <ol style="list-style-type: none"> 1. Schedule Management. Offeror must approach to schedule management including updating and reporting progress of the work. 	<p>5 – Exceptional 4 – Very Good 3 – Satisfactory 2 – Marginal 1 – Unacceptable</p>

<p>2. Quality Control. Offeror must discuss quality control plan, processes and approach to ensure that the City receives a quality product.</p> <p>3. Safety. Offeror must discuss approach and commitment to safety for its workers, the public, and City employees, if services are accomplished on a City site.</p> <p>4. Offeror must discuss potential issues it foresees with this project and how Offeror would make adjustments if encountered.</p> <p>Consider the following questions.</p> <p>1. Does the proposal include a complete plan to accomplish each requirement, including subcontracting (if applicable)?</p> <p>2. Does the proposal demonstrate that appropriate and qualified personnel and equipment will be provided to carry out the requirement?</p> <p>3. Is the proper level of effort directed toward each requirement? Does the level of effort look unrealistically low or unreasonably high?</p> <p>COMMENTS</p>	
<p>Sum of Ratings in Management Area (Add numbers in Sections 1.A. and 1.B.)</p>	
<p>2. MANAGEMENT AREA</p> <p>The Offeror must explain its method of managing the work to be performed. The content must include, but no necessarily be limited to, the following information.</p>	
<p>A. PROJECT MANAGEMENT CONTROLS</p>	
<p>In In the Management Area, the Offeror should provide a plan of operation, to include management of personnel, workload, schedule, and budget. It should also include an organization chart which demonstrates clear and effective lines of authority, responsibility, and communication for management, supervisory, and technical personnel. The plan should address which job classification or personnel will be assigned to each task and how that determination is made. Basic human resource management concepts should be addressed, including hiring, firing, discipline, incentive plans, etc. If the Offeror plans to subcontract more than 10% of the work, include information on how the Offeror plans to manage its subcontractors.</p> <p>The Offeror shall provide a detailed schedule for the project showing the key activities and how they will meet or better the County’s timeframe and maximize efficiency to provide the best value to the City and minimize impacts to the public. The schedule shall be based on the Offeror’s understanding and approach to the work as addressed above. Schedules submitted for this proposal shall assume a start date of April 1, 2025.</p> <p>Consider the following questions.</p> <p>1. Does the proposal address the issues above in sufficient detail to demonstrate a sophisticated and mature management control system?</p> <p>2. Are program management controls consistent with the technical portion of the proposal, especially regarding schedule and level of effort?</p> <p>3. Does the plan and controls indicate that the Offeror will obtain, keep, and efficiently utilize high quality personnel?</p>	<p>5 – Exceptional 4 – Very Good 3 – Satisfactory 2 – Marginal 1 – Unacceptable</p>

<p>4. Does the offer address corrective actions? 5. Does the proposal explain how the Offeror will remain within schedule and budget?</p> <p>COMMENTS:</p>	
<p>B. PAST PERFORMANCE/RELEVANT EXPERIENCE</p>	
<p>In the Management Area, the Offeror should provide at least three references or contracts demonstrating that it successfully provided services/products same or similar to those required in the RFP. The proposal should adequately explain how the projects were completed on schedule and within budget.</p> <p>Consider the following questions.</p> <ol style="list-style-type: none"> 1. Does the proposal include at least three references or past performance citations? 2. Are the references or past performance citations relevant to the requirements of the Statement of Work of the RFP? 3. Does the Offeror explain how they were successful on the projects provided as past performance? 4. Does the Offeror apply the past performance to the City requirement in such a way as to demonstrate added value due to experience? <p>COMMENTS</p>	<p>5 – Exceptional 4 – Very Good 3 – Satisfactory 2 – Marginal 1 – Unacceptable</p>
<p>C. KEY PERSONNEL</p>	
<p>In the Management Area, resumes must be provided for all personnel considered key, as required by the RFP. It is highly recommended that the Offeror provide sufficient content and detail to answer completely the following questions. Resumes do not count toward the page limitation. Explain how the key personnel were related to the projects cited as relevant past performance.</p> <p>Consider the following questions.</p> <ol style="list-style-type: none"> 1. Does the Offeror provide complete resumes, including education, experience, background information, accomplishments, and other pertinent information? 2. Does the Offeror provide resumes for all key personnel, as required by the RFP? 3. Do the resumes demonstrate adequate professional, technical, and management levels to accomplish the work effectively and efficiently? <p>COMMENTS:</p>	<p>5 – Exceptional 4 – Very Good 3 – Satisfactory 2 – Marginal 1 – Unacceptable</p>
<p>Sum of Ratings in Management Area (Add numbers in Sections 2.A., 2.B and 2. C.)</p>	
<p>3. PRICE/COST AREA</p>	
<p>In the Price Area, the Offeror should provide a detailed breakdown of the price for each year of performance. The price must be fully loaded/all-inclusive and include unit cost for material, labor, other direct costs (e.g. travel), indirect costs (i.e. overhead and general and administrative costs), and profit/fee. Offers must include sufficient detail to allow insight into the fairness and reasonableness of the price. If</p>	<p>5 – Exceptional 4 – Very Good 3 – Satisfactory 2 – Marginal 1 – Unacceptable</p>

<p>the contract type will be T&M, labor categories, labor rates, separated profit, and estimated material costs must be included in detail.</p> <p>In addition, although price may not be the most important factor, it is still very important to the City of Colorado Springs. The Offeror's pricing must be competitive as compared to the budget amount, market pricing in the industry, and the pricing of the other Offerors.</p> <p>Consider the following questions:</p> <ol style="list-style-type: none"> 1. How does the price compare to the industry competition? 2. If low, is it unrealistically low? 3. If high, is there demonstrated added value for the additional cost? <p>COMMENTS:</p>	
<p>Total Price/Cost Area (Insert number from Section 3 evaluation above):</p>	
<p>4. PROPOSAL PRESENTATION</p>	
<p>Presentation is an important factor. Offerors should provide a highly professional product, which is complete, accurate, easily understood, and effectively presented.</p> <p>COMMENTS:</p>	<p>5 – Exceptional 4 – Very Good 3 – Satisfactory 2 – Marginal 1 – Unacceptable</p>
<p>EXCEPTIONS PROPOSED</p>	
<p>What (if any) exceptions (redlines to our terms and conditions) were proposed? Are they acceptable?</p> <p>COMMENTS:</p>	<p>Pass/Fail</p>
<p>INSURANCE EXCEPTIONS PROPOSED</p>	
<p>What (if any) exceptions (redlines to our insurance terms and conditions) were proposed? Are they acceptable?</p> <p>COMMENTS:</p>	<p>Pass/Fail</p>
<p>TOTAL SCORE – Add Evaluation Scores from Sections 1-4. The sum is the total score.</p>	<p>Total Score:</p>

SECTION VI – APPENDICES

6.0 APPENDICES

Appendix A Price Sheet

Appendix B Scope of Work

APPENDIX A – PRICE SHEET

PLEASE SUBMIT AS IN EXCEL FORMAT

APPENDIX B – SCOPE OF WORK

B.1 INTRODUCTION

On October 30, 2024, the Forest and Grassland Supervisor of the Pike-San Isabel National Forests & Cimarron and Comanche National Grasslands (USFS) issued an amendment, PPK100928, to the City of Colorado Springs, Pikes Peak – America’s Mountain (PPAM) special use permit issued on 12/18/1990 to extend the expiration date of Authorization ID #PPK100928 until 12/31/2029. This amendment authorizes PPAM to construct, operate, and maintain the Pikes Peak Highway Recreation Corridor and toll road for public recreational travel to the summit of Pikes Peak, including offering concessionaire, picnicking, and interpretative services, and such other ancillary uses of the permit area as may be authorized by an annual operating plan and budget. Improvements associated with the corridor include, but are not limited to, service roads, the highway, entrance station structures, and facilities, signs, picnic ground facilities, Glen Cove Inn and the Summit Visitor Center and associated Summit Complex. These improvements are owned by the United States and under the administrative control of the USFS but have been operated and maintained entirely by the City and PPAM since 1948.

The Pikes Peak Highway Recreation Corridor is located in the State of Colorado, Counties of El Paso and Teller, approximately 20 miles west of the City of Colorado Springs. It consists of approximately 760 acres comprised of pine forest and tundra above timberline. The toll road is 20 miles long with picnic grounds, Crystal Creek Reservoir Gift Shop, pullouts for mountain vistas, and the Glen Cove Inn along its route, culminating at the 14,115-foot summit where the Summit Visitor Center and additional Summit Complex amenities exist.

Pikes Peak itself is known both nationally and internationally for such events as the Pikes Peak International Hill Climb, Pikes Peak Ascent and Marathon, and AdAmAn New Year’s Eve Fireworks Display. Access to the summit is also possible via the Barr Trail or the Craggs/Devils Playground Trail. The unique combination of hiking, picnicking, and other recreational pursuits, together with its proximity to the U. S. Air Force Academy, historic Manitou Springs, and other area attractions, makes a visit to Pikes Peak an enjoyable experience. In 2024, it is estimated that more than 1,000,000 guests summited the mountain to enjoy the view. Approximately 400,000 guests’ summit via the Cog Railway and another 120,000 via trails. Nearly 500,000 guests accessed the summit via the Pikes Peak Highway. A timed-entry reservation system was implemented in 2022 from May 27 – September 30 intended to flatten out visitation, reducing traffic congestion and environmental impacts at the summit to enhance the guest experience. Guests that were unable to make a timed-entry reservation due to available summit parking quota being met, had the opportunity to be shuttled via school bus from mile 16, Devils Playground, parking area to the summit so that all guests would still be afforded the opportunity to visit the summit of Pikes Peak.

PPAM desired to enhance the shuttle experience in 2024 by offering guests the flexibility in riding from mile 7 of the Pikes Peak Highway to the summit, all the while enjoying the

brehtaking views while relieving themselves of the driving responsibility if they choose. A shuttle operation was launched on May 24, 2024, to provide guests with a shuttle ride from Mile 7 Parking Area of the Pikes Peak Highway to the summit of Pikes Peak. This roundtrip shuttle ride service provided by PPAM was the first in history and received over 20,000 riders in its inaugural year. PPAM is excited to strategically modify the shuttle service for 2025 and beyond.

B.2 SCOPE OF WORK

Pikes Peak – America’s Mountain (PPAM) is proposing to offer a shuttle service for guests during the timeframe of Friday, May 23, 2025, of Memorial weekend through Sunday, August 10, 2025. PPAM desires to provide additional guest shuttle services on Saturdays and Sundays after August 10, 2025, through September 28, 2025, including Labor Day Monday (September 1). This service will be operated utilizing the same parking infrastructure as utilized in 2024 at the Mile 7 Parking Area of Pikes Peak Highway where guests can park their vehicles and board a circulator shuttle to explore a variety of destinations along Pikes Peak Highway and be returned to Mile 7 Parking Area after their excursion.

Guest payment/fares and reservations for shuttle ridership will be tracked and documented by PPAM via current point of sale software utilized in daily operations. This reservation information/operational schedule will be communicated to Contractor to verify advance ridership to accommodate visitation and number of trips.

Contractor should provide safe, courteous, reliable, and dependable transportation service to guests. The Contractor selected through this RFP process will be advertised via PPAM media and marketing channels/resources as the approved vendor for these services.

B.3 ADJUSTMENT TO SERVICE

PPAM reserves the right to adjust service at any time. Modifications to services may include but are not limited to expanding or decreasing scheduled shuttle hours. Scheduled service hours are determined by PPAM, and sample shuttle service schedules are provided for review.

The Contractor may be directed by PPAM to provide Special Service runs during the term of this agreement.

B.4 SERVICE HOURS

Contractor shall provide service during all requested hours. Hours and days of operation are subject to change.

B.5 SERVICE REQUIREMENTS

Contractor to supply all labor, equipment, insurance, and material as necessary to provide circulator shuttle service from mile 7 of Pikes Peak Highway to multiple destinations along Pikes Peak Highway including the Crystal Creek Reservoir Gift Shop (CCRGS) located at 9160 Pikes Peak Highway (mile 6), Glen Cove Inn Visitor Center (GCIVC) located at 11440 Pikes Peak Highway (mile 13), Devils Playground (DP) located at 12780 Pikes Peak Highway (mile 16), and the Summit Visitor Center (SVC) located at 14115 Pikes Peak Highway (mile 20), approximately 15-miles one way. Each circulator shuttle shall initially depart from Mile 7 Parking Area and travel back down to CCRGS, proceed back to Mile 7 Parking Area, GCIVC, DP, and SVC, making brief stops on the way up and on the way back down from the summit to allow guests to depart and board the shuttle. Guests will board the shuttle circulators from either of the four locations to return to Mile 7 Parking Area and their parked vehicle.

Two service area maps are provided below.

Map 1 indicates all of the shuttle stop destinations along the Pikes Peak Highway corridor.

B.5.1 Shuttle Stop Destinations



Map 2 indicates the PPAM Gateway and circulator shuttle stop destinations.

B.5.2 PPAM Gateway & Circulator Shuttle Stop Destinations



B.6 OPERATING SEASON

The 2025 operating season shall be Friday, May 23 through Sunday, August 10th in 2025 (78 days) with the preferred option to extend services on weekends through Sunday, September 28, 2025, including Labor Day Monday, September 1 (93 days).

B.7 OPERATING DAYS AND DELAYED OPENINGS

Operations will be seven (7) days per week except for two (2) no-service days for the Pikes Peak International Hill Climb scheduled for Saturday and Sunday, June 21 and 22, 2025.

Occasionally, delayed openings are scheduled based on special events that will restrict highway travel above mile 7 until 9 am. Delayed openings will be conveyed by PPAM to Contractor a minimum of five (5) business days in advance or as soon as delayed openings are scheduled.

PPAM plans to operate the following number of shuttles throughout the main operating season and extended operating season (August 10, 2025 – September 28, 2025) on the number of days indicated.

- Two Circulator Shuttles – 10 Days
- Three Circulator Shuttles – 60 Days
- Four Circulator Shuttles – 18 Days
- Five Circulator Shuttles – 5 Days

B.8 PIKES PEAK HIGHWAY OPERATING HOURS

PPAM regular operating hours to drive Pikes Peak Highway are 7:30 am – gateway uphill gate opens, 5 pm - last entry through gateway, 7 pm - Pikes Peak Summit closes, 8 pm – exit gateway downhill gate.

PPAM regular operating hours change beginning on the Tuesday after Labor Day through September 30.

Shuttle service operating hours are established by PPAM. The first shuttle typically leaves at 9 am and the last shuttle of the day leaves at 4 pm from the Mile 7 Parking Area. Shuttles continually circulate amongst the four destination stops and the Mile 7 Parking Area throughout the day with the final shuttle of the day departing the Summit Visitor Center at 6:15 pm.

Pikes Peak Highway Operating Hours				
Date	Uphill Gate Opens	Uphill Gate Closes (Last Entry)	Pikes Peak Summit Closes	Downhill Gate Closes
Friday before Memorial Day to Labor Day	7:30am	6pm	7pm	8pm
Tuesday after Labor Day to September 30	7:30am	5pm	6pm	7pm

B.9 SPEED LIMITS

Maximum speed limit varies marginally throughout the Pikes Peak Highway of 20 to a maximum of 30 miles per hour.

B.10 RADIO COMMUNICATIONS

All Contractor shuttle drivers will be equipped with PPAM radios for two-way communication between the parties to address same-day reservations, incidents, and for shuttle drivers to be informed of pertinent PPAM radio traffic. Contractor will provide a Contractor internal shuttle radio (if utilized) for PPAM staff and PPAM will provide a PPAM radio for the Contractor supervisor.

B.11 SHUTTLE RESERVATIONS

Priority is to understand guest demand and modify circulator shuttle schedules accordingly which may include offering more shuttles during highly requested reservation times. Reservations will all be secured through current software utilized at PPAM. Guests that show up at the Pikes Peak Gateway may have the opportunity to ride a shuttle based on available shuttle capacity. PPAM Gateway Staff will transmit radio communications to shuttle bus drivers to advise number of riders to pick up at Mile 7 Parking Area. Payment for same day drive-up guests will occur to PPAM staff at Gateway from guests and guests will present verification (wristband) to shuttle bus driver at the PPAM Mile 7 Parking Area shuttle pickup location.

B.12 SHUTTLE SIZE AND ACCOMODATIONS

A. 22 ambulatory or greater passenger (include mobility aid securement positions) shuttle bus preference for circulator shuttles.

B. Maximum size: 20' Wheelbase with 8.5' overhang preferred for safety within tight switchback turns.

1. Other sizes, including larger sizes, may be proposed but must be tested and accepted by PPAM Staff. If smaller vehicles are proposed, such as 15-passenger vans, then the Contractor must supply enough vehicles to transport the equivalent number of guests as accommodated by the larger shuttle sizes requested for circulator shuttle operations.

C. Shuttle windows will preferably be a height of 36" by a width of 24" minimum to augment guest viewability.

D. Shuttles operating over 21-passengers must have air brakes with a sufficient retarder system or engine brake. These shuttles must maintain redundancy in onboard brake systems with a minimum of two brake systems.

E. Shuttles shall provide accommodation for ADA guests as detailed in ADA Title II & III. Shuttles must be lift-equipped at a minimum.

1. Special accommodation for guests will be disclosed on ridership reservations.

F. All shuttles shall contain an onboard first aid kit.

G. Shuttles shall be equipped to operate in inclement weather that occurs occasionally, especially above tree line, throughout Pikes Peak Highway Recreation Corridor during the operating season.

H. Shuttles must contain an onboard public address system to communicate with guest riders.

I. Shuttles will preferably include a bike rack(s) to allow guests to load their personal bikes to transport to Pikes Peak Highway Recreation Corridor.

J. Shuttles will preferably be equipped with an understory of storage for recreational gear such as fishing poles and tackle as well as inflatable stand-up paddleboards and kayaks.

B.13 CIRCULATOR SHUTTLES BUSES OPERATING SCHEDULE

Circulator Shuttle Buses (CSB) will tentatively operate (based on demand) from 9 am – 7 pm. CSB's transport shuttle riders primarily to one of four locations after loading guests at Mile 7 Parking Area - Crystal Creek Reservoir Gift Shop, Glen Cove Inn Visitor Center,

Devils Playground, and Summit Visitor Center. Circulator shuttles once arriving on Pikes Peak Highway will circulate between these locations, approximately 15 miles one-way, 50 minutes ride time, from Mile 7 Parking Area and after stopping at all four locations. Circulator shuttle buses return all guests to the Mile 7 Parking Area at the end of the day.

B.14 NUMBER OF SHUTTLES, SHUTTLE TENTATIVE SCHEDULES AND DRIVE TIMES

The PPAM shuttle system goal is to allow guests to engage with the natural beauty of Pikes Peak at multiple locations throughout the Pikes Peak Highway Recreation Corridor if they choose. The shuttle experience is estimated to take a minimum of 3 hours. The circulator shuttle route between the Mile 7 Parking Area and four destinations takes approximately 50 minutes with brief stops at each location factored in. PPAM provided tentative schedules that include driving times and arrivals/departures for Contractor review of what a typical shuttle schedule may include to meet the PPAM service level agreement.

A. Circulator Shuttles – 7 days a week. Tentative schedule based on demand with the first shuttle departing from Mile 7 Parking Area at 9 am and returning at 7 pm. A minimum of two shuttles to meet this service with a minimum of one standby shuttle prepared for backup purposes. Six available shuttles preferred to provide peak-use service with one shuttle serving as a standby.

B. Weekdays will have milder reservations/use. Peak-use service times typically occur between 9:30 am and 2:30 pm.

B.1.14 Circulator Two Bus Schedule

CIRCULATOR TWO (2) BUS SCHEDULE										
Circulator Stops	Minutes	Depart Mile 7 Parking Area for Crystal Gift Shop	Depart Crystal Gift Shop to Mile 7 Parking Area	Depart Mile 7 Parking Area to Glen Cove Inn	Depart Glen Cove Inn to Devils Playground	Depart Devils Playground to Summit	Depart Summit to Devils Playground	Depart Devils Playground to Glen Cove Inn	Depart Glen Cove Inn to Mile 7 Parking Area	Depart Mile 7 Parking Area to Crystal Gift Shop
Mile 7 Parking Area to Crystal Gift Shop	2.5	9am C1	9:03am C1	9:05am C1	9:25am C1	9:35am C1	9:50am C1	10:05am C1	10:15am C1	10:35am C1
Crystal Gift Shop to Mile 7 Parking Area	2.5	9:30am C2	9:33am C2	9:35am C2	9:55am C2	10:05am C2	10:20am C2	10:35am C2	10:45am C2	11:05am C2
Crystal Gift Shop to Glen Cove Inn	20	10:35am C1	10:38am C1	10:40am C1	11am C1	11:10am C1	11:25am C1	11:40am C1	11:50am C1	12:10pm C1
Glen Cove Inn to Devils Playground Mile 16	10	11:05am C2	11:08am C2	11:10am C2	11:30am C2	11:40am C2	11:55am C2	12:10pm C2	12:20pm C2	12:40pm C2
Devils Playground Mile 16 to Summit	15	12:10pm C1	12:13pm C1	12:15pm C1	12:35pm C1	12:45pm C1	1pm C1	1:15pm C1	1:25pm C1	1:45pm C1
		12:40pm C2	12:43pm C2	12:45pm C2	1:05pm C2	1:15pm C2	1:30pm C2	1:45pm C2	1:55pm C2	2:15pm C2
		1:45pm C1	1:48pm C1	1:50pm C1	2:10pm C1	2:20pm C1	2:35pm C1	2:50pm C1	3pm C1	3:20pm C1
		2:15pm C2	2:18pm C2	2:20pm C2	2:40pm C2	2:50pm C2	3:05pm C2	3:20pm C2	3:30pm C2	3:50pm C2
Final C1 bus of day. Make announcement at each destination that this is the second to last bus that will be transporting guests to all destinations up/down with a final stop at Mile 7 Parking Area for the day.		3:20pm C1	3:23pm C1	3:25pm C1	3:45pm C1	3:55pm C1	4:10pm C1	4:25pm C1	4:35pm C1	4:55pm C1
This C2 bus to make all destination and Mile 7 Parking Area stops. Make announcement at each destination that this is the last bus that will be transporting guests to all destinations with a final stop at Mile 7 Parking Area.		3:50pm C2	3:53pm C2	3:55pm C2	4:15pm C2	4:25pm C2	4:40pm C2	4:55pm C2	5:05pm C2	5:25pm C2
Final C2 Pickup Bus. Bus deadheads to summit. Makes announcement at each destination as the final pickup for guests to return to their vehicles at Mile 7 Parking Area.				5:25pm C2		6:15pm C2	6:30pm C2	6:40pm C2		7pm C2 - arrive at Mile 7 Parking Area
*Final C1 bus may need to remain onsite on peak use days to assist picking up guests at destinations to return them to Mile 7 Parking Area										

B.14.2 Circulator Bus Three Bus Schedule

CIRCULATOR THREE (3) BUS SCHEDULE										
Circulator Stops	Minutes	Depart Mile 7 Parking Area for Crystal Gift Shop	Depart Crystal Gift Shop to Mile 7 Parking Area	Depart Mile 7 Parking Area to Glen Cove Inn	Depart Glen Cove Inn to Devils Playground	Depart Devils Playground to Summit	Depart Summit to Devils Playground	Depart Devils Playground to Glen Cove Inn	Depart Glen Cove Inn to Mile 7 Parking Area	Depart Mile 7 Parking Area to Crystal Gift Shop
Mile 7 Parking Area to Crystal Gift Shop	2.5	9am C1	9:03am C1	9:05am C1	9:25am C1	9:35am C1	9:50am C1	10:05am C1	10:15am C1	10:35am C1
Crystal Gift Shop to Mile 7 Parking Area	2.5	9:30am C2	9:33am C2	9:35am C2	9:55am C2	10:05am C2	10:20am C2	10:35am C2	10:45am C2	11:05am C2
Crystal Gift Shop to Glen Cove Inn	20	10am C3	10:03am C3	10:05am C3	10:25am C3	10:35am C3	10:50am C3	11:05am C3	11:15am C3	11:35am C3
Glen Cove Inn to Devils Playground Mile 16	10	10:35am C1	10:38am C1	10:40am C1	11am C1	11:10am C1	11:25am C1	11:40am C1	11:50am C1	12:10pm C1
Devils Playground Mile 16 to Summit	15	11:05am C2	11:08am C2	11:10am C2	11:30am C2	11:40am C2	11:55am C2	12:10pm C2	12:20pm C2	12:40pm C2
		11:35am C3	11:38am C3	11:40am C3	12pm C3	12:10pm C3	12:25pm C3	12:40pm C3	12:50pm C3	1:10pm C3
		12:10pm C1	12:13pm C1	12:15pm C1	12:35pm C1	12:45pm C1	1pm C1	1:15pm C1	1:25pm C1	1:45pm C1
		12:40pm C2	12:43pm C2	12:45pm C2	1pm C2	1:15pm C2	1:30pm C2	1:45pm C2	2pm C2	2:15pm C2
		1:10pm C3	1:13pm C3	1:15pm C3	1:35pm C3	1:45pm C3	2pm C3	2:15pm C3	2:25pm C3	2:45pm C3
		1:45pm C1	1:48pm C1	1:50pm C1	2:10pm C1	2:20pm C1	2:35pm C1	2:50pm C1	3pm C1	3:20pm C1
		2:15pm C2	2:18pm C2	2:20pm C2	2:40pm C2	2:50pm C2	3:05pm C2	3:20pm C2	3:30pm C2	3:50pm C2
		2:45pm C3	2:48pm C3	2:50pm C3	3:10pm C3	3:20pm C3	3:35pm C3	3:50pm C3	4pm C3	4:20pm C3
Final C1 bus to make all destination and Mile 7 Parking Area stops. Make announcement at each destination that this is the second to last bus that will be transporting guests to all destinations with a final stop at Mile 7 Parking Area.		3:20pm C1	3:23pm C1	3:25pm C1	3:45pm C1	3:55pm C1	4:10pm C1	4:25pm C1	4:35pm C1	4:55pm C1
		3:50pm C2	3:53pm C2	3:55pm C2	4:15pm C2	4:25pm C2	4:40pm C2	4:55pm C2	5:05pm C2	5:25pm C2
Final C3 bus to make all destination and Mile 7 Parking Area stops. Make announcement at each destination that this is the last bus that will be transporting guests to all destinations with a final stop at Mile 7 Parking Area.		4:20pm C3	4:23pm C3	4:25pm C3	4:45pm C3	4:55pm C3	5:10pm C3	5:25pm C3	5:35pm C3	5:55pm C3
Final C2 Pickup Bus. Bus deadheads to summit. Makes announcement at each destination as the final pickup for guests to return to their vehicles at Mile 7 Parking Area.				5:25pm C2		6:15pm C2	6:30pm C2	6:40pm C2		7pm C2 - arrive at Mile 7 Parking Area

*Final C1 & C3 buses may need to remain onsite on peak use days to assist picking up guests at destinations to return them to Mile 7 Parking Area

B.14.3 Circulator Four Bus Schedule

CIRCULATOR FOUR (4) BUS SCHEDULE										
Circulator Stops	Minutes	Depart Mile 7 Parking Area for Crystal Gift Shop	Depart Crystal Gift Shop to Mile 7 Parking Area	Depart Mile 7 Parking Area to Glen Cove Inn	Depart Glen Cove Inn to Devils Playground	Depart Devils Playground to Summit	Depart Summit to Devils Playground	Depart Devils Playground to Glen Cove Inn	Depart Glen Cove Inn to Mile 7 Parking Area	Depart Mile 7 Parking Area to Crystal Gift Shop
Mile 7 Parking Area to Crystal Gift Shop	2.5	9am C1	9:03am C1	9:05am C1	9:25am C1	9:35am C1	9:50am C1	10:05am C1	10:15am C1	10:35am C1
Crystal Gift Shop to Mile 7 Parking Area	2.5	9:30am C2	9:33am C2	9:35am C2	9:55am C2	10:05am C2	10:20am C2	10:35am C2	10:45am C2	11:05am C2
Crystal Gift Shop to Glen Cove Inn	20	9:45am C3	9:48am C3	9:50am C3	10:10am C3	10:20am C3	10:35am C3	10:50am C3	11am C3	11:20am C3
Glen Cove Inn to Devils Playground Mile 16	10	10am C4	10:03am C4	10:05am C4	10:25am C4	10:35am C4	10:50am C4	11:05am C4	11:15am C4	11:35am C4
Devils Playground Mile 16 to Summit	15	10:35am C1	10:38am C1	10:40am C1	11am C1	11:10am C1	11:25am C1	11:40am C1	11:50am C1	12:10pm C1
		11:05am C2	11:08am C2	11:10am C2	11:30am C2	11:40am C2	11:55am C2	12:10pm C2	12:20pm C2	12:40pm C2
		11:20am C3	11:23am C3	11:25am C3	11:45am C3	11:55am C3	12:10pm C3	12:25pm C3	12:35pm C3	12:55pm C3
		11:35am C4	11:38am C4	11:40am C4	12pm C4	12:10pm C4	12:25pm C4	12:40pm C4	12:50pm C4	1:10pm C4
		12:10pm C1	12:13pm C1	12:15pm C1	12:35pm C1	12:45pm C1	1pm C1	1:15pm C1	1:25pm C1	1:45pm C1
		12:40pm C2	12:43pm C2	12:45pm C2	1pm C2	1:15pm C2	1:30pm C2	1:45pm C2	2pm C2	2:15pm C2
		12:55pm C3	12:58pm C3	1pm C3	1:20pm C3	1:30pm C3	1:45pm C3	2pm C3	2:10pm C3	2:30pm C3
		1:10pm C4	1:13pm C4	1:15pm C4	1:35pm C4	1:45pm C4	2pm C4	2:15pm C4	2:25pm C4	2:45pm C4
		1:45pm C1	1:48pm C1	1:50pm C1	2:10pm C1	2:20pm C1	2:35pm C1	2:50pm C1	3pm C1	3:20pm C1
		2:15pm C2	2:18pm C2	2:20pm C2	2:40pm C2	2:50pm C2	3:05pm C2	3:20pm C2	3:30pm C2	3:50pm C2
		2:30pm C3	2:33pm C3	2:35pm C3	2:55pm C3	3:05pm C3	3:20pm C3	3:35pm C3	3:45pm C3	4:05pm C3
		2:45pm C4	2:48pm C4	2:50pm C4	3:10pm C4	3:20pm C4	3:35pm C4	3:50pm C4	4pm C4	4:20pm C4
Final C1 bus of day.		3:20pm C1	3:23pm C1	3:25pm C1	3:45pm C1	3:55pm C1	4:10pm C1	4:25pm C1	4:35pm C1	4:55pm C1
		3:50pm C2	3:53pm C2	3:55pm C2	4:15pm C2	4:25pm C2	4:40pm C2	4:55pm C2	5:05pm C2	5:25pm C2
Final C3 bus to make all destination and Mile 7 Parking Area stops. Make announcement at each destination that this is the second to last bus that will be transporting guests to all destinations with a final stop at Mile 7 Parking Area.		4:05pm C3	4:08pm C3	4:10pm C3	4:30pm C3	4:40pm C3	4:55pm C3	5:10pm C3	5:20pm C3	5:40pm C3
Final C4 bus to make all destination and Mile 7 Parking Area stops. Make announcement at each destination that this is the last bus that will be transporting guests to all destinations with a final stop at Mile 7 Parking Area.		4:20pm C4	4:23pm C4	4:25pm C4	4:45pm C4	4:55pm C4	5:10pm C4	5:25pm C4	5:35pm C4	5:55pm C4
Final C2 Pickup Bus. Bus deadheads to summit. Makes announcement at each destination as the final pickup for guests to return to their vehicles at Mile 7 Parking Area.				5:25pm C2			6:15pm C2	6:30pm C2	6:40pm C2	7pm C2 - arrive at Mile 7 Parking Area
*Final C1, C3, & C4 buses may need to remain onsite on peak use days to assist picking up guests at destinations to return them to Mile 7 Parking										

B.14.4 Circulator Five Bus Schedule

CIRCULATOR FIVE (5) BUS SCHEDULE										
Circulator Stops	Minutes	Depart Mile 7 Parking Area for Crystal Gift Shop	Depart Crystal Gift Shop to Mile 7 Parking Area	Depart Mile 7 Parking Area to Glen Cove Inn	Depart Glen Cove Inn to Devils Playground	Depart Devils Playground to Summit	Depart Summit to Devils Playground	Depart Devils Playground to Glen Cove Inn	Depart Glen Cove Inn to Mile 7 Parking Area	Depart Mile 7 Parking Area to Crystal Gift Shop
Mile 7 Parking Area to Crystal Gift Shop	2.5	9am C1	9:03am C1	9:05am C1	9:25am C1	9:35am C1	9:50am C1	10:05am C1	10:15am C1	10:35am C1
Crystal Gift Shop to Mile 7 Parking Area	2.5	9:30am C2	9:33am C2	9:35am C2	9:55am C2	10:05am C2	10:20am C2	10:35am C2	10:45am C2	11:05am C2
Crystal Gift Shop to Glen Cove Inn	20	9:45am C3	9:48am C3	9:50am C3	10:10am C3	10:20am C3	10:35am C3	10:50am C3	11am C3	11:20am C3
Glen Cove Inn to Devils Playground Mile 16	10	10am C4	10:03am C4	10:05am C4	10:25am C4	10:35am C4	10:50am C4	11:05am C4	11:15am C4	11:35am C4
Devils Playground Mile 16 to Summit	15	10:15am C5	10:18am C5	10:20am C5	10:40am C5	10:50am C5	11:05am C5	11:20am C5	11:30am C5	11:50am C5
		10:35am C1	10:38am C1	10:40am C1	11am C1	11:10am C1	11:25am C1	11:40am C1	11:50am C1	12:10pm C1
		11:05am C2	11:08am C2	11:10am C2	11:30am C2	11:40am C2	11:55am C2	12:10pm C2	12:20pm C2	12:40pm C2
		11:20am C3	11:23am C3	11:25am C3	11:45am C3	11:55am C3	12:10pm C3	12:25pm C3	12:35pm C3	12:55pm C3
		11:35am C4	11:38am C4	11:40am C4	12pm C4	12:10pm C4	12:25pm C4	12:40pm C4	12:50pm C4	1:10pm C4
		11:50am C5	11:53am C5	11:55am C5	12:15pm C5	12:25pm C5	12:40pm C5	12:55pm C5	1:05pm C5	1:25pm C5
		12:10pm C1	12:13pm C1	12:15pm C1	12:35pm C1	12:45pm C1	1pm C1	1:15pm C1	1:25pm C1	1:45pm C1
		12:40pm C2	12:43pm C2	12:45pm C2	1pm C2	1:15pm C2	1:30pm C2	1:45pm C2	2pm C2	2:15pm C2
		12:55pm C3	12:58pm C3	1pm C3	1:20pm C3	1:30pm C3	1:45pm C3	2pm C3	2:10pm C3	2:30pm C3
		1:10pm C4	1:13pm C4	1:15pm C4	1:35pm C4	1:45pm C4	2pm C4	2:15pm C4	2:25pm C4	2:45pm C4
		1:25pm C5	1:28pm C5	1:30pm C5	1:50pm C5	2pm C5	2:15pm C5	2:30pm C5	2:40pm C5	3pm C5
		1:45pm C1	1:48pm C1	1:50pm C1	2:10pm C1	2:20pm C1	2:35pm C1	2:50pm C1	3pm C1	3:20pm C1
		2:15pm C2	2:18pm C2	2:20pm C2	2:40pm C2	2:50pm C2	3:05pm C2	3:20pm C2	3:30pm C2	3:50pm C2
		2:30pm C3	2:33pm C3	2:35pm C3	2:55pm C3	3:05pm C3	3:20pm C3	3:35pm C3	3:45pm C3	4:05pm C3
		2:45pm C4	2:48pm C4	2:50pm C4	3:10pm C4	3:20pm C4	3:35pm C4	3:50pm C4	4pm C4	4:20pm C4
		3pm C5	3:03pm C5	3:05pm C5	3:25pm C5	3:35pm C5	3:50pm C5	4:05pm C5	4:15pm C5	4:35pm C5
Final C1 bus of day.		3:20pm C1	3:23pm C1	3:25pm C1	3:45pm C1	3:55pm C1	4:10pm C1	4:25pm C1	4:35pm C1	4:55pm C1
		3:50pm C2	3:53pm C2	3:55pm C2	4:15pm C2	4:25pm C2	4:40pm C2	4:55pm C2	5:05pm C2	5:25pm C2
Final C3 bus of day.		4:05pm C3	4:08pm C3	4:10pm C3	4:30pm C3	4:40pm C3	4:55pm C3	5:10pm C3	5:20pm C3	5:40pm C3
Final C4 bus to make all destination and Mile 7 Parking Area stops. Make announcement at each destination that this is the second to last bus that will be transporting guests to all destinations with a final stop at Mile 7 Parking Area.		4:20pm C4	4:23pm C4	4:25pm C4	4:45pm C4	4:55pm C4	5:10pm C4	5:25pm C4	5:35pm C4	5:55pm C4
Final C5 bus to make all destination and Mile 7 Parking Area stops. Make announcement at each destination that this is the last bus that will be transporting guests to all destinations with a final stop at Mile 7 Parking Area.		4:35pm C5	4:38pm C5	4:40pm C5	5pm C5	5:10pm C5	5:25pm C5	5:40pm C5	5:50pm C5	6:10pm C5
Final C2 Pickup Bus. Bus deadheads to summit. Makes announcement at each destination as the final pickup for guests to return to their vehicles at Mile 7 Parking Area.				5:25pm C2		6:15pm C2	6:30pm C2	6:40pm C2		7pm C2 - arrive at Mile 7 Parking Area
*Final C1, C3, C4, & C5 buses may need to remain onsite on peak use days to assist picking up guests at destinations to return them to Mile 7										

B.14.5 Crystal Creek Reservoir Gift Shop Shuttle Bus Schedule

Crystal Creek Reservoir Gift Shop Shuttle Bus Schedule		
Bus #	Arrival/Departure Time	Direction Headed
C1	9:03am C1	Mile 7 Parking Area
C2	9:33am C2	Mile 7 Parking Area
C3	9:48am C3	Mile 7 Parking Area
C4	10:03am C4	Mile 7 Parking Area
C5	10:18am C5	Mile 7 Parking Area
C1	10:38am C1	Mile 7 Parking Area
C2	11:08am C2	Mile 7 Parking Area
C3	11:23am C3	Mile 7 Parking Area
C4	11:38am C4	Mile 7 Parking Area
C5	11:53am C5	Mile 7 Parking Area
C1	12:13pm C1	Mile 7 Parking Area
C2	12:43pm C2	Mile 7 Parking Area
C3	12:58pm C3	Mile 7 Parking Area
C4	1:13pm C4	Mile 7 Parking Area
C5	1:28pm C5	Mile 7 Parking Area
C1	1:48pm C1	Mile 7 Parking Area
C2	2:18pm C2	Mile 7 Parking Area
C3	2:33pm C3	Mile 7 Parking Area
C4	2:48pm C4	Mile 7 Parking Area
C5	3:03pm C5	Mile 7 Parking Area
C1	3:23pm C1	Mile 7 Parking Area
C2	3:53pm C2	Mile 7 Parking Area
C3	4:08pm C3	Mile 7 Parking Area
C4	4:23pm C4	Mile 7 Parking Area
C5	4:38pm C5	Mile 7 Parking Area

B.14.6 Mile 7 Parking Area Shuttle Bus Schedule

Mile 7 Parking Area Shuttle Bus Schedule		
Bus #	Arrival/Departure Time	Direction Headed
C1	9am C1	Crystal Gift Shop
C1	9:05am C1	Glen Cove Inn
C2	9:30am C2	Crystal Gift Shop
C2	9:35am C2	Glen Cove Inn
C3	9:45am C3	Crystal Gift Shop
C3	9:50am C3	Glen Cove Inn
C4	10am C4	Crystal Gift Shop
C4	10:05am C4	Glen Cove Inn
C5	10:15am C5	Crystal Gift Shop
C5	10:20am C5	Glen Cove Inn
C1	10:35am C1	Crystal Gift Shop
C1	10:40am C1	Glen Cove Inn
C2	11:05am C2	Crystal Gift Shop
C2	11:10am C2	Glen Cove Inn
C3	11:20am C3	Crystal Gift Shop
C3	11:25am C3	Glen Cove Inn
C4	11:35am C4	Crystal Gift Shop
C4	11:40am C4	Glen Cove Inn
C5	11:50am C5	Crystal Gift Shop
C5	11:55am C5	Glen Cove Inn
C1	12:10pm C1	Crystal Gift Shop
C1	12:15pm C1	Glen Cove Inn
C2	12:40pm C2	Crystal Gift Shop
C2	12:45pm C2	Glen Cove Inn
C3	12:55pm C3	Crystal Gift Shop
C3	1pm C3	Glen Cove Inn
C4	1:10pm C4	Crystal Gift Shop
C4	1:15pm C4	Glen Cove Inn
C5	1:25pm C5	Crystal Gift Shop
C5	1:30pm C5	Glen Cove Inn
C1	1:45pm C1	Crystal Gift Shop
C1	1:50pm C1	Glen Cove Inn
C2	2:15pm C2	Crystal Gift Shop
C2	2:20pm C2	Glen Cove Inn
C3	2:30pm C3	Crystal Gift Shop
C3	2:35pm C3	Glen Cove Inn
C4	2:45pm C4	Crystal Gift Shop
C4	2:50pm C4	Glen Cove Inn
C5	3pm C5	Crystal Gift Shop
C5	3:05pm C5	Glen Cove Inn
C1	3:20pm C1	Crystal Gift Shop
C1	3:25pm C1	Glen Cove Inn
C2	3:50pm C2	Crystal Gift Shop
C2	3:55pm C2	Glen Cove Inn
C3	4:05pm C3	Crystal Gift Shop
C3	4:10pm C3	Glen Cove Inn
C4	4:20pm C4	Crystal Gift Shop
C4	4:25pm C4	Glen Cove Inn
C5	4:35pm C5	Crystal Gift Shop
C5	4:40pm C5	Glen Cove Inn
C2	5:25pm C2	Glen Cove Inn

B.14.7 Glen Cove Inn Shuttle Bus Schedule

Glen Cove Inn Shuttle Bus Schedule		
Bus #	Arrival/Departure Time	Direction Headed
C1	9:25am C1	Devils Playground
C2	9:55am C2	Devils Playground
C3	10:10am C3	Devils Playground
C1	10:15am C1	Mile 7 Parking Area
C4	10:25am C4	Devils Playground
C5	10:40am C5	Devils Playground
C2	10:45am C2	Mile 7 Parking Area
C3	11am C3	Mile 7 Parking Area
C1	11am C1	Devils Playground
C4	11:15am C4	Mile 7 Parking Area
C5	11:30am C5	Mile 7 Parking Area
C2	11:30am C2	Devils Playground
C3	11:45am C3	Devils Playground
C1	11:50am C1	Mile 7 Parking Area
C4	12pm C4	Devils Playground
C5	12:15pm C5	Devils Playground
C2	12:20pm C2	Mile 7 Parking Area
C3	12:35pm C3	Mile 7 Parking Area
C1	12:35pm C1	Devils Playground
C4	12:50pm C4	Mile 7 Parking Area
C2	1pm C2	Devils Playground
C5	1:05pm C5	Mile 7 Parking Area
C3	1:20pm C3	Devils Playground
C1	1:25pm C1	Mile 7 Parking Area
C4	1:35pm C4	Devils Playground
C5	1:50pm C5	Devils Playground
C2	2pm C2	Mile 7 Parking Area
C3	2:10pm C3	Mile 7 Parking Area
C1	2:10pm C1	Devils Playground
C4	2:25pm C4	Mile 7 Parking Area
C5	2:40pm C5	Mile 7 Parking Area
C2	2:40pm C2	Devils Playground
C3	2:55pm C3	Devils Playground
C1	3pm C1	Mile 7 Parking Area
C4	3:10pm C4	Devils Playground
C5	3:25pm C5	Devils Playground
C2	3:30pm C2	Mile 7 Parking Area
C3	3:45pm C3	Mile 7 Parking Area
C1	3:45pm C1	Devils Playground
C4	4pm C4	Mile 7 Parking Area
C5	4:15pm C5	Mile 7 Parking Area
C2	4:15pm C2	Devils Playground
C3	4:30pm C3	Devils Playground
C1	4:35pm C1	Mile 7 Parking Area
C4	4:45pm C4	Devils Playground
C5	5pm C5	Devils Playground
C2	5:05pm C2	Mile 7 Parking Area
C3	5:20pm C3	Mile 7 Parking Area
C4	5:35pm C4	Mile 7 Parking Area
C5	5:50pm C5	Mile 7 Parking Area
C2	6:40pm C2	Mile 7 Parking Area

B.14.8 Devils Playground Shuttle Bus Schedule

Devils Playground Shuttle Bus Schedule		
Bus #	Arrival/Departure Time	Direction Headed
C1	9:35am C1	Summit
C1	10:05am C1	Glen Cove Inn
C2	10:05am C2	Summit
C3	10:20am C3	Summit
C2	10:35am C2	Glen Cove Inn
C4	10:35am C4	Summit
C3	10:50am C3	Glen Cove Inn
C5	10:50am C5	Summit
C4	11:05am C4	Glen Cove Inn
C1	11:10am C1	Summit
C5	11:20am C5	Glen Cove Inn
C1	11:40am C1	Glen Cove Inn
C2	11:40am C2	Summit
C3	11:55am C3	Summit
C2	12:10pm C2	Glen Cove Inn
C4	12:10pm C4	Summit
C3	12:25pm C3	Glen Cove Inn
C5	12:25pm C5	Summit
C4	12:40pm C4	Glen Cove Inn
C1	12:45pm C1	Summit
C5	12:55pm C5	Glen Cove Inn
C1	1:15pm C1	Glen Cove Inn
C2	1:15pm C2	Summit
C3	1:30pm C3	Summit
C2	1:45pm C2	Glen Cove Inn
C4	1:45pm C4	Summit
C3	2pm C3	Glen Cove Inn
C5	2pm C5	Summit
C4	2:15pm C4	Glen Cove Inn
C1	2:20pm C1	Summit
C5	2:30pm C5	Glen Cove Inn
C1	2:50pm C1	Glen Cove Inn
C2	2:50pm C2	Summit
C3	3:05pm C3	Summit
C2	3:20pm C2	Glen Cove Inn
C4	3:20pm C4	Summit
C3	3:35pm C3	Glen Cove Inn
C5	3:35pm C5	Summit
C4	3:50pm C4	Glen Cove Inn
C1	3:55pm C1	Summit
C5	4:05pm C5	Glen Cove Inn
C1	4:25pm C1	Glen Cove Inn
C2	4:25pm C2	Summit
C3	4:40pm C3	Summit
C2	4:55pm C2	Glen Cove Inn
C4	4:55pm C4	Summit
C3	5:10pm C3	Glen Cove Inn
C5	5:10pm C5	Summit
C4	5:25pm C4	Glen Cove Inn
C5	5:40pm C5	Glen Cove Inn
C2	6:30pm C2	Glen Cove Inn

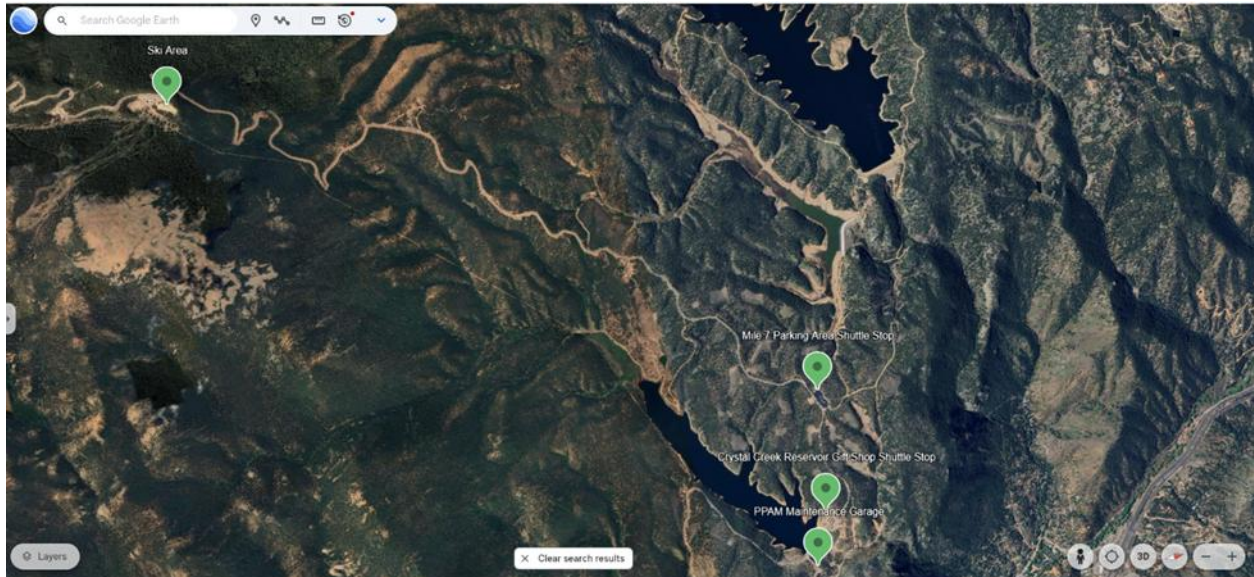
B.14.9 Summit Visitor Center Shuttle Bus Schedule

Summit Visitor Center Shuttle Bus Schedule		
Bus #	Arrival/Departure Time	Direction Headed
C1	9:50am C1	Devils Playground
C2	10:20am C2	Devils Playground
C3	10:35am C3	Devils Playground
C4	10:50am C4	Devils Playground
C5	11:05am C5	Devils Playground
C1	11:25am C1	Devils Playground
C2	11:55am C2	Devils Playground
C3	12:10pm C3	Devils Playground
C4	12:25pm C4	Devils Playground
C5	12:40pm C5	Devils Playground
C1	1pm C1	Devils Playground
C2	1:30pm C2	Devils Playground
C3	1:45pm C3	Devils Playground
C4	2pm C4	Devils Playground
C5	2:15pm C5	Devils Playground
C1	2:35pm C1	Devils Playground
C2	3:05pm C2	Devils Playground
C3	3:20pm C3	Devils Playground
C4	3:35pm C4	Devils Playground
C5	3:50pm C5	Devils Playground
C1	4:10pm C1	Devils Playground
C2	4:40pm C2	Devils Playground
C3	4:55pm C3	Devils Playground
C4	5:10pm C4	Devils Playground
C5	5:25pm C5	Devils Playground
C2	6:15pm C2	Devils Playground

B.15 OVERNIGHT PARKING FOR SHUTTLES

Up to six (6) spaces total will be provided for Contractor parking of shuttles on PPAM property, depending on size and location, to be parked on the mountain beyond the locked gateway. Locations may include PPAM Maintenance Garage, Mile 7 Parking Area or Ski Area. Parking may be provided in front of the Gateway on PPAM property upon Contractor request but would need to be discussed with PPAM for appropriate arrangements.

B.15.1 Shuttle Bus Parking Map



B.16 MAINTENANCE OF SHUTTLES

All maintenance of shuttles must be performed offsite except for emergency repairs. Standby shuttles must be provided by Contractor to relieve shuttle buses that may experience a breakdown or considerable delay.

B.17 REFUELING OF SHUTTLES

Shuttles may be refueled onsite. An area will be provided for an above-ground tank near the PPAM Maintenance Garage. Contractor will be responsible for all safety and environmental permits, maintenance, and other requirements for these tanks. Prior approval of tanks including size (federal regulations) and protection must be obtained from PPAM staff before mobilizing these tanks.

B.18 SHUTTLE SIGNAGE

It is the responsibility of the Contractor to ensure that all shuttles operating under this Contract always display the proper signage while in service. The signage must include the specific shuttle information providing destination information, i.e., circulator shuttle bus traveling between four destinations on Pikes Peak Highway. Circulator shuttles shall include directional signage that informs guests of the direction of travel, whether the shuttle is traveling to the Summit, Crystal Creek Reservoir Gift Shop, or Mile 7 Parking Area.

Shuttles shall be clearly marked that a pre-trip cost/fare is associated with the transportation so that only guests that have paid for the shuttle service board the shuttle

buses. Shuttle reservations can be made online at drivepikespeak.com to take advantage of the service.

B.19 SHUTTLE DRIVERS

All shuttle operators and supervisors must, at a minimum, meet the following qualifications:

A. Drivers must have a valid driver's license for the past three (3) years including appropriate CDL endorsements.

B. Drivers must be a minimum of twenty-one (21) years of age.

C. Drivers must have a minimum five (5) year driving record. Contractor must review a five (5) year record issued within the past forty-five (45) days from any state where the applicant has held a driver's license in the past five years. When a five (5) year record is unavailable, a three (3) year driving record must be obtained.

D. No more than two (2) convictions for moving violations in the past five (5) years are allowed.

E. No more than two (2) accidents in the past five (5) years are allowed to include no-ticket accidents.

F. Driving record must not reflect any convictions of a serious traffic violation, i.e., DWI, driving with a suspended license, within the past seven (7) years.

G. Background checks will be conducted by the Contractor on each driver upon hire.

H. All operators must be employees (full or part time) of the Contractor.

I. All operators must have sensitivity to guest passenger needs and accommodations.

J. All operators must have the ability to handle complaints and address problems as required.

K. All operators must pass a Federal Department of Transportation (DOT) physical exam and a comprehensive drug screening as required by governing regulations at the Contractors expense.

L. All operators shall be trained in basic lifesaving skills including AED, First Aid, and CPR administration.

B.20 TENTATIVE SHUTTLE DRIVER SHIFTS

PPAM provided a tentative shuttle driver shifts schedule for Contractor review of what a typical schedule may include to meet the PPAM service level agreement.

B.20.1 Proposed Shuttle Driver Shifts

Proposed Shuttle Driver Shifts		
Shift	Shift Hours	Notes
Circulator Shuttle Shift 1	8:30a-5:30p	
Circulator Shuttle Shift 2	9a-7:30p	Potential Split Shift
Circulator Shuttle Shift 3	9:15a-6:15p	
Circulator Shuttle Shift 4	9:30a-6:30p	
Circulator Shuttle Shift 5	9:45a-6:45p	
*All shifts assuming 30 minutes prep start/end time at offsite location and beginning work at Mile 7 Parking Area on Pikes Peak Highway		
*Circulator shuttles can remain on mountain overnight if fuel cells are located on mountain for fueling, otherwise, assuming shuttles will be taken off mountain each night for refueling purposes.		

B.21 CONTRACTOR STAFF PARKING

Limited parking for Contractor staff will be available at PPAM Maintenance Garage. Contractor should plan on providing carpool transportation for staff from offsite.

B.22 PIKES PEAK HIGHWAY TOLL & SHUTTLE BUS RESERVATION FEES

Toll fees for Contractor staff are waived during shuttle operation hours. Contractor will provide a list of approved staff for entry to the Pikes Peak Highway. Contractor approved staff will be issued a unique window placard to be affixed to their vehicle windshields. Contractor staff will only be allowed through the Gateway at no cost for their working shifts.

Toll fees for guests that take advantage of this proposed shuttle service will be established by PPAM and communicated to the Contractor.

The Contractor will be responsible to verify shuttle service guests have paid in full by confirming payment status on their ridership manifest from PPAM. The PPAM Gateway staff will issue a unique wristband to all paid guests prior to directing them to Mile 7 Parking Area. Shuttle drivers shall verify each guest is wearing a unique wristband prior to boarding.

B.23 SHUTTLE STOPS & SAFETY PROTOCOLS

PPAM will coordinate with Contractor to install temporary signage and safety markings at all shuttle stop destinations for guest use.

PPAM will install temporary signage and safety blinking lights in the sharp turn locations on Pikes Peak Highway between miles 9 and the summit to enhance shuttle bus transportation safety as shuttle buses navigate these turns with other traffic.

B.24 RESTROOM FACILITIES

PPAM will provide porta-potties onsite for guests and staff use depending upon the designated location for loading/unloading if a restroom facility isn't currently located at the site.


B.25 INCLEMENT WEATHER

PPAM is a mountain environment and weather conditions vary from downtown Colorado Springs and can change very quickly. Ambient temperature typically varies by 30 degrees difference between downtown Colorado Springs and the summit of Pikes Peak. In case of adverse weather, Contractor will work closely with PPAM Staff to ensure all guests on shuttles can safely seek shelter and ultimately return to their vehicles. PPAM Staff reserves the right to suspend the shuttle service due to adverse or potentially adverse weather conditions without Contractor compensation other than an adjustment to the project schedule. During inclement weather conditions, shuttle guests shall utilize shuttles or indoor facilities as an emergency shelter during inclement weather or another emergency situation.

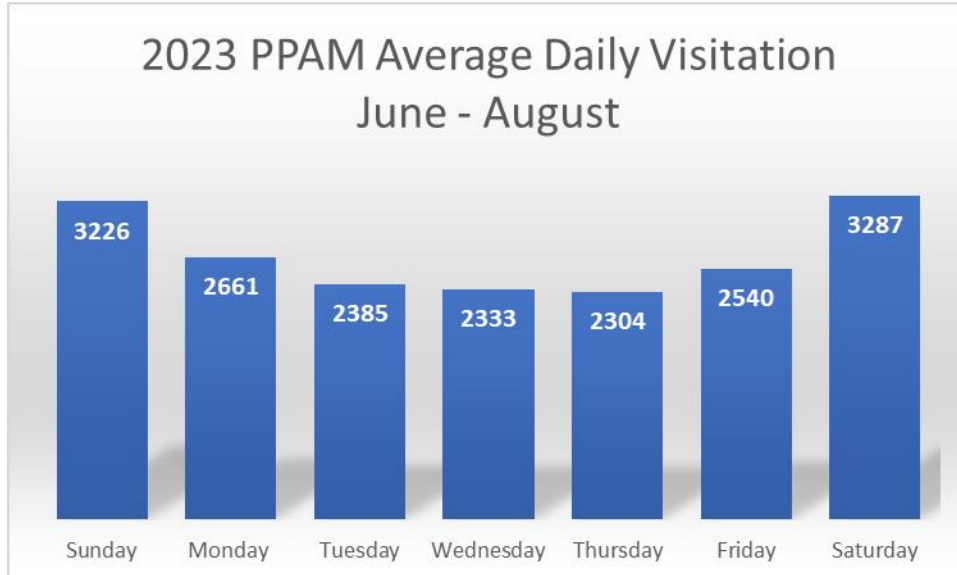
B.26 ANNUAL & DAILY VISITATION OVERVIEW

The charts below account for the annual guest visitation from 2017-2023. Many major influencing factors impacted visitation during those years and are indicated in the chart below. An average daily visitation chart during the busiest months of the season is provided.

B.26.1 Annual Visitation

		PIKES PEAK - AMERICA'S MOUNTAIN ANNUAL VISITATION					
Month	2017*	2018	2019	2020**	2021***	****2022	2023
January	6,208	11,668	9,644	11,177	15,182	8,564	6,838
February	9,232	8,398	8,370	7,211	8,455	7,788	6,823
March	26,621	34,505	22,109	17,087	17,748	19,086	16,302
April	18,303	24,500	25,336	5,046	21,052	20,590	18,131
May	38,963	55,569	50,732	34,767	37,036	37,659	37,459
June	79,756	92,475	91,539	65,145	83,339	68,332	65,814
July	117,289	135,755	145,923	114,028	132,179	98,643	110,696
August	78,272	92,080	101,664	96,725	84,692	65,515	69,354
September	50,136	72,746	68,447	74,936	63,086	57,629	58,469
October	32,512	34,965	37,344	53,088	44,171	39,138	39,782
November	21,792	16,222	16,303	25,514	22,137	14,943	14,959
December	19,638	18,350	15,158	22,694	21,304	11,889	15,153
Total	498,722	597,233	592,569	527,418	550,381	449,776	459,780
*Cog Railway closed November 2017-June 2021							
**COVID 19 Pandemic							
***June 2021 - New Summit Visitor Center Opens							
****Reservation Requirements at Summit Begin							

B.26.2 Average Daily Visitation



B.27 SHUTTLE DRIVER TRAINING

PPAM can provide multiple training days with selected Contractor to familiarize Contractor shuttle drivers and support staff with PPAM standard operating procedures, shuttle stop locations, emergency action plans, Pikes Peak Highway shuttle driving experience/hours, and additional PPAM expectations.

B.28 GUEST EXPERIENCE

The overall goal of this shuttle service is to enhance the guest experience. Ideally, a circulator shuttle service allows guests to explore destinations throughout the Pikes Peak Highway including Crystal Creek Reservoir Gift Shop, Glen Cove Inn, Devils Playground, and culminating at the Summit. PPAM will generate a shuttle map and schedule for the PPAM Gateway to distribute to shuttle guests. PPAM will publish this information within PPAM media outlets and official information centers.

Contractor will work with PPAM to deliver a PPAM provided interpretive script of educational and fun facts information to be communicated to guests during their shuttle experience. This script will include aspects of mountain flora, fauna, Pikes Peak history, Leave No Trace principles, and additional unique attributes of the Pikes Peak Highway. Guests recreate in a variety of ways when visiting PPAM. Ideally, shuttles will be equipped with the ability to haul fishing gear, inflatable stand-up paddle boards and kayaks, and bicycles.