

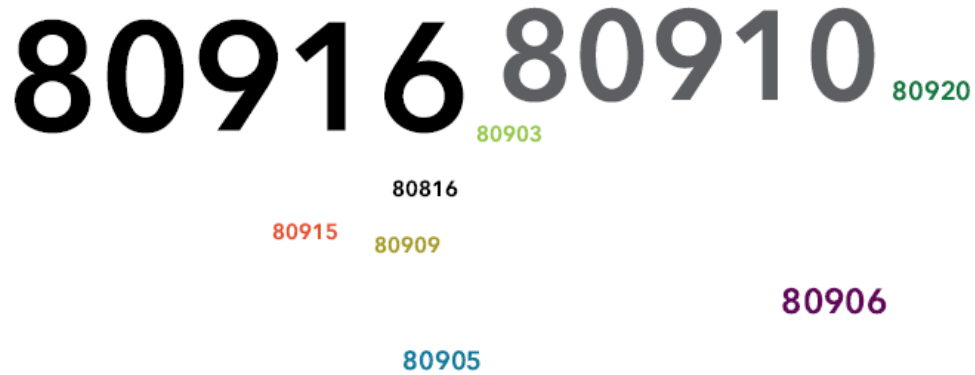
SOUTHEAST STRONG COMMUNITY PLAN SURVEY RESULTS FULL

REPORT TIME: OCTOBER 15th, 2024 - NOVEMBER 29th, 2024

RESPONSES IN ENGLISH: 64

RESPONSES IN SPANISH: 1

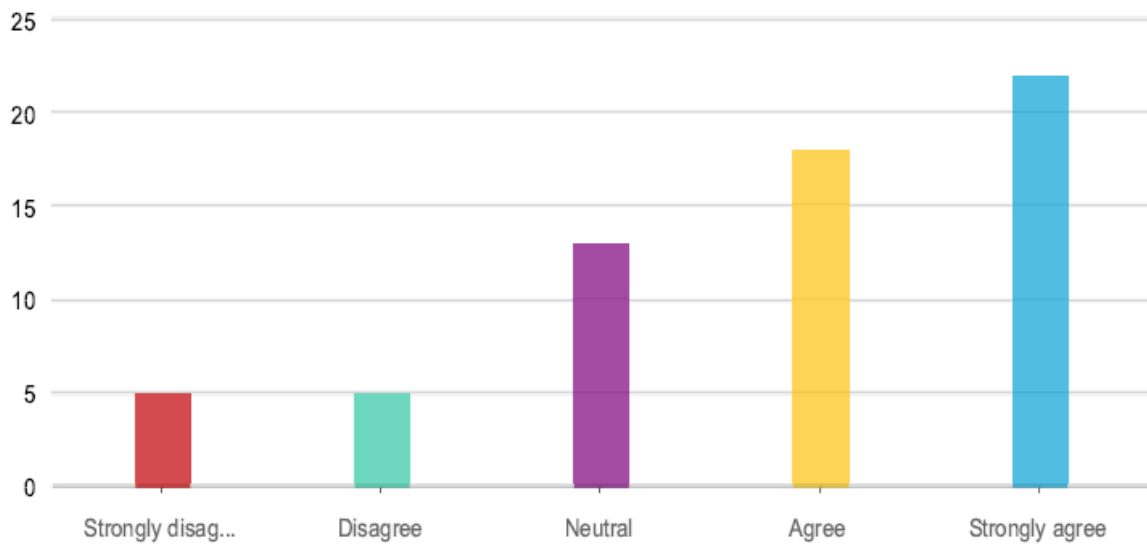
1. What ZIP Code do you live in? *



Response	Count
80916	28
80910	23
80906	4
80920	2
80905	2
80915	1
80909	1
80903	1
80816	1

REFLECT AND CELEBRATE OUR DIVERSE CULTURE - RATING

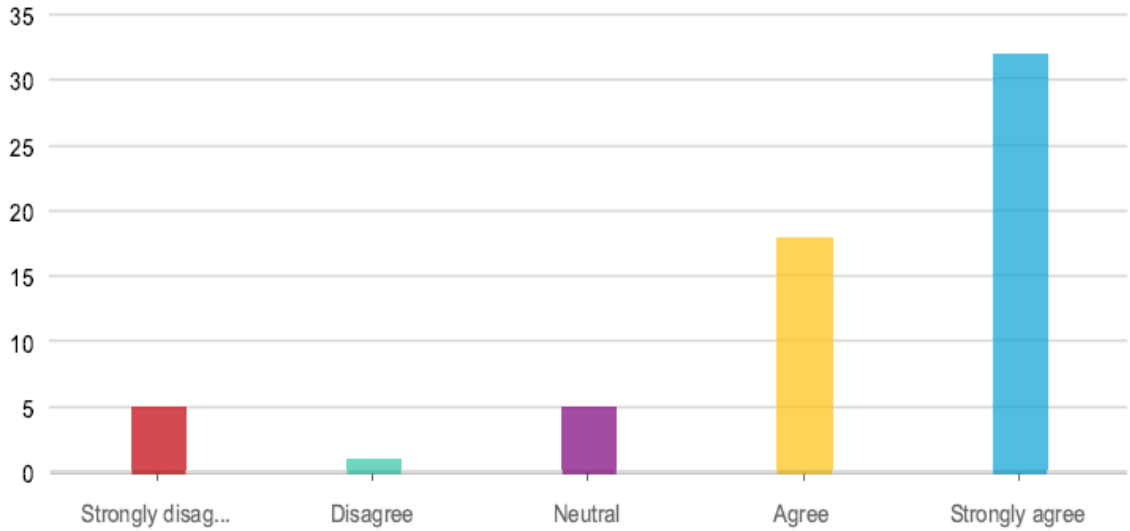
Priority 1: Beginning with this plan, translate city documents into multiple languages including Spanish which is the second most represented language in the Southeast. Further efforts related to culture encouraged by this plan should support a diversity of media so that all groups within the community can participate and be represented.



Answers	Count	Percentage
Strongly disagree	5	7.94%
Disagree	5	7.94%
Neutral	13	20.63%
Agree	18	28.57%
Strongly agree	22	34.92%

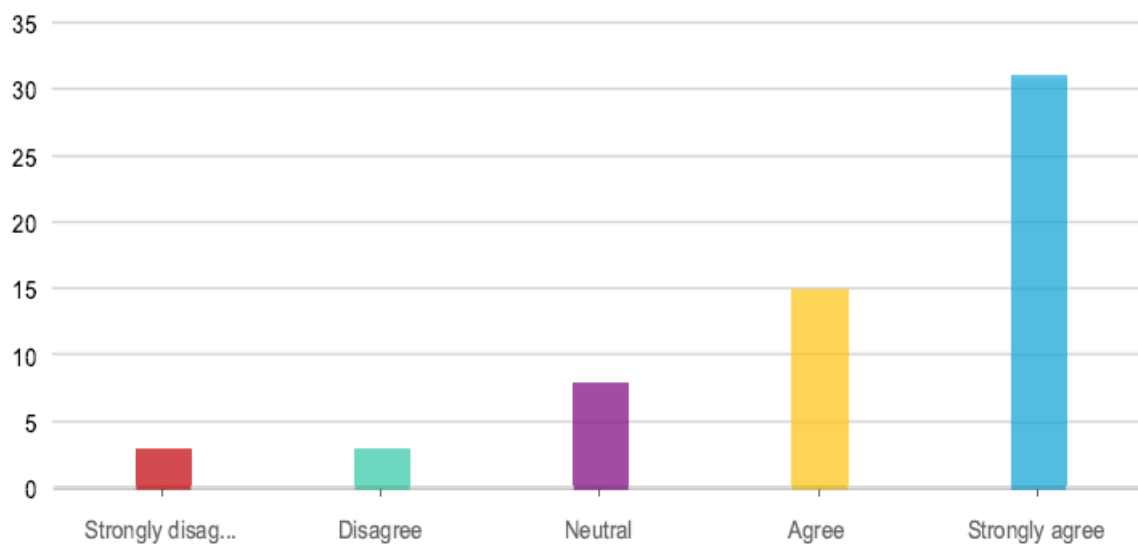
Priority 2: Sustain City partnerships with RISE Southeast, Solid Rock CDC, Thrive Network, resident lead organizations, the Youth Advisory Committee, School District 2, Sand Creek Library, Colorado Springs Pioneers Museum, local educational institutions, and Deerfield Hills Community Center on storytelling and community-building opportunities. (Partners – RISE, City of

Colorado Springs Parks Recreation and Cultural Services Department, Pikes Peak State College, Harrison School District 2, Pikes Peak Library District)



Answers	Count	Percentage
Strongly disagree	5	7.94%
Disagree	1	1.59%
Neutral	5	7.94%
Agree	18	28.57%
Strongly agree	32	50.79%

Priority 3: Establish a long-term temporary use permit process through the city’s land use review department to elevate community hubs to support events and programming including festivals and educational events celebrating diverse cultures and experiences.



Answers	Count	Percentage
Strongly disagree	3	4.76%
Disagree	3	4.76%
Neutral	8	12.7%
Agree	15	23.81%
Strongly agree	31	49.21%

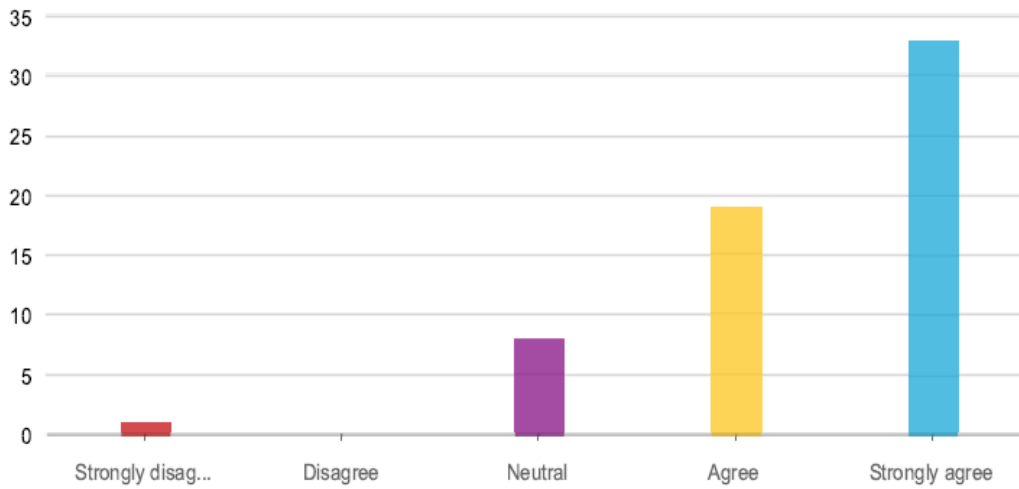
Spanish speaking individuals were taught English, it would help them obtain and hold profitable employment.

- Remove homeless camp from greenway and other city trails
- Pikes Peak United Way's Family Success Center is a great partner.
- N/A. Community improvement begins at developing programs that directly and positively impact community members and highlight their unique cultures.
- more coffee shops :-)
- More businesses (restaurants, etc) instead of everything being built up north.
- Local and small business Entertainment attractions Sports complex expansion Park renovation
- Increased code enforcement especially of rental properties to include City of Colorado Springs Housing Authority which add to the blight and appearance of the area. Private businesses also need to step up and maintain their storefronts.
- Getting south academy between airport and ft Carson repaved!!!
- Get the roads finished so our businesses don't continue to suffer.
- Find ways to do city sponsored events In these area, to make it more attractive to the rest of the city. I think this will help the southeast squash the notion around the negative in allowing the southeast to feel a part of the city rather than a area you wouldn't want to go too
- Creation of safe play spaces for kids like Memorial Park does...destinations for kids to get out, exercise, play sports...provide meeting places for them like Manitou's arcade....
- Concrete Couch 1
- Celebrate the culture of being a United States citizen.
- Are there any plans to provide areas for local teens to congregate? It seems there are no longer any types of arcades or hang out type places for older kids. If they have something to do, they are less likely to get in trouble.
- Applying for a State-level grant to establish an art-district in Southeast COS, allowing local artists/taggers/youth/elderly/etc, to leave a memorable addition to the city while also beautifying the area(s) surrounding.

GROW AND SUPPORT OUR BUSINESSES, ENTREPRENEURS, AND HOUSING - RATING

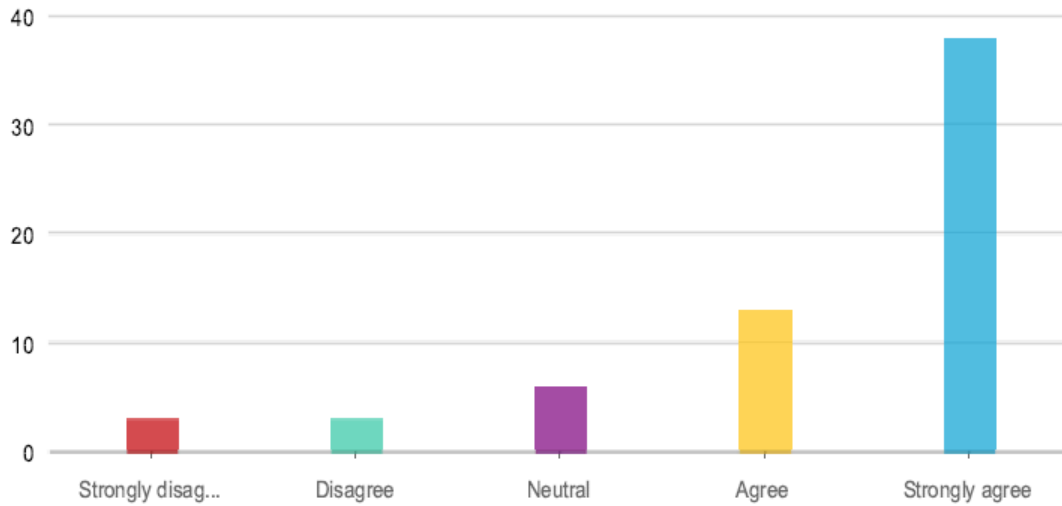
Priority 1: Partner with Southeast Strong area businesses and civic organizations to develop a marketing package and assist with new business development/redevelopment to attract neighborhood residents and customers.

Encourage locally-owned businesses locate in the districts, hire, and retain quality employees, and integrate into the community. (Partners – City of Colorado Springs Economic Development Department, RISE Southeast, Solid Rock CDC, Pikes Peak Workforce Center, and Pikes Peak Small Business Development Center)



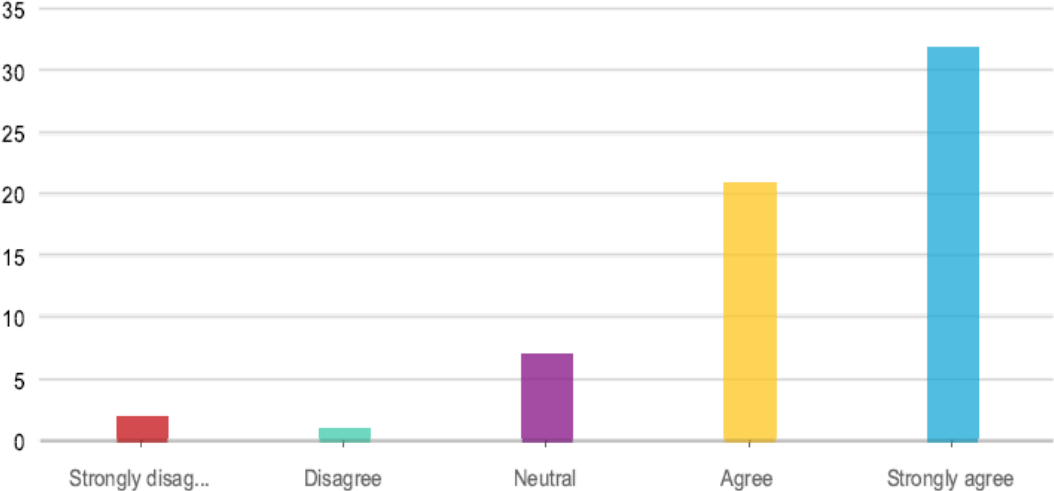
Answers	Count	Percentage
Strongly disagree	1	1.59%
Disagree	0	0%
Neutral	8	12.7%
Agree	19	30.16%
Strongly agree	33	52.38%

Priority 2: Collaborate with Colorado Springs Utilities to create standards for water wise streetscapes to address the heat island effect, as referenced in the Southeast Community Plan Healthy People and Places Assessment. Start with the multi-modal transportation systems and create a more pedestrian-friendly environment near commercial areas. (Partner – Colorado Springs Utilities)



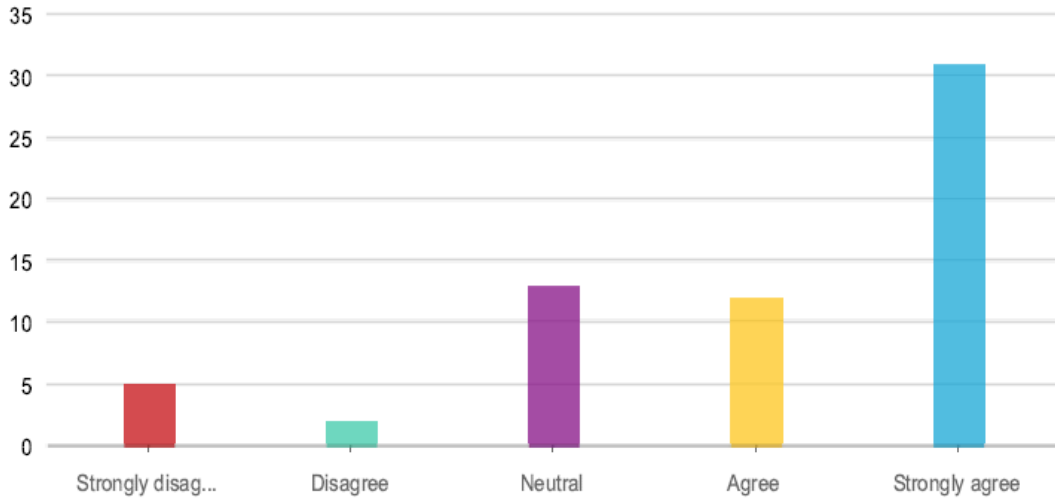
Answers	Count	Percentage
Strongly disagree	3	4.76%
Disagree	3	4.76%
Neutral	6	9.52%
Agree	13	20.63%
Strongly agree	38	60.32%

Priority 3: Support the Urban Renewal Authority’s implementation of a Façade Improvement Program to assist property owners with exterior building and site enhancement.



Answers	Count	Percentage
Strongly disagree	2	3.17%
Disagree	1	1.59%
Neutral	7	11.11%
Agree	21	33.33%
Strongly agree	32	50.79%

Priority 4: Provide cultural competency training for City staff to improve services to the culturally diverse business population. (Partner – City of Colorado Springs Human Resources Department)



Answers	Count	Percentage
Strongly disagree	5	7.94%
Disagree	2	3.17%
Neutral	13	20.63%
Agree	12	19.05%
Strongly agree	31	49.21%

Are there any other priorities you have that aren't represented here?

GROW AND SUPPORT OUR BUSINESSES, ENTREPRENEURS, AND HOUSING – ADDITIONAL RESPONSES

- When reading over the proposal, I was glad to see that the heat island effect being taken into consideration. But after living in the SE part of town for close to three years now, what I see is the opposite. I see an inordinate number of not only low-income housing developments but also market rate developments springing up. I see a recent addition of twenty large iron storage crates stacked side by side at the Jet Wing Carwash (which replaced an open empty field). I see a new large

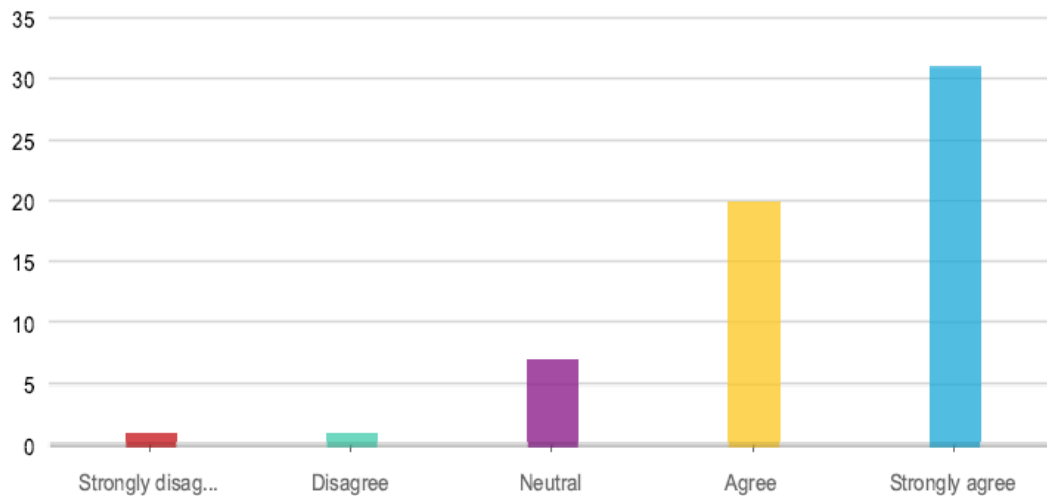
affordable apartment complex plan along with numerous new business startup in the area of Fountain and Jet Wing. I see the SE part of the Springs treated unfairly which supports the notion of zip code bias. I also see more affluent parts of town actively resisting large apartment developments for the same reason that many on the SE resist... heat island effect, car and people density, more traffic, more noise and air pollution and senseless speeding cars and motorcycles. The SE is already too dense.

- We also cannot be afraid of anchor business - Trader Joes, Whole Foods, Sprouts, etc. as these businesses bring people to Southeast and help them to realize what a great community we are.
- Volunteer opportunities for community involvement
- Turn our streets back to 2 lanes each direction to ease up congestion that is caused by construction. Make the city easy to navigate and move through again
- Spaces for Youth would be great. Not just programs but areas where youth can congregate.
- Small business is fine and an important part of the economy but where is the large business that offer jobs and benefits in this area? Where spending all this time talking about culture but the basic infrastructure if the city is failing in the southeast portion.
- provide more funding for startup business in SE COS
- Parking lots in the major parking lots need resurfacing. You shouldn't have to dodge potholes driving into the library or supermarket.
- More open space and green space...walk-able areas suitable for all ages to socialize like Riverwalk in Pueblo does -- all that is needed is an inviting space where cultures can meet and share. Why not a garden to attract birds? A pet cemetery? picnic areas? Why not a program to help new businesses with their rent for the first 3-6 months like the old downtown popup store program?
- More of an emphasis on transportation (walking, biking, e-bikes,) in addition to the transportation infrastructure. Universal design, sidewalk - complete and useable, paths to grocery and food as well as community hubs.
- Maybe just fix the current sidewalks and walkways. Maybe stop building so many houses so close to each other so people can have a backyard. Greedy developers build houses so close to each other and then wonder why there is no open space or backyards. City of Colorado Springs approves developments like Spring Creek that are overpopulated
- Looking not at just federal grants, but work with our state partners to find was to support our business. Also think about making a special district, finally I think we should look at other was to generate revenue to fund the southeast in some form or fashion.

- Hire more diverse people.
- First to enforce watering restrictions currently in place. We have reported severe water violations to no avail, freeing water resources for streetscapes.
- Creating incentives & support systems for grocery stores or medical care facilities in particular
- Community improvement begins at developing programs that directly and positively impact community members. Educating those who are a part of the process, is extremely beneficial. Businesses partnering up with one another to create festivals, enhance community engagement, and promote businesses.

LIVE BETTER, LIVE LONGER - RATING

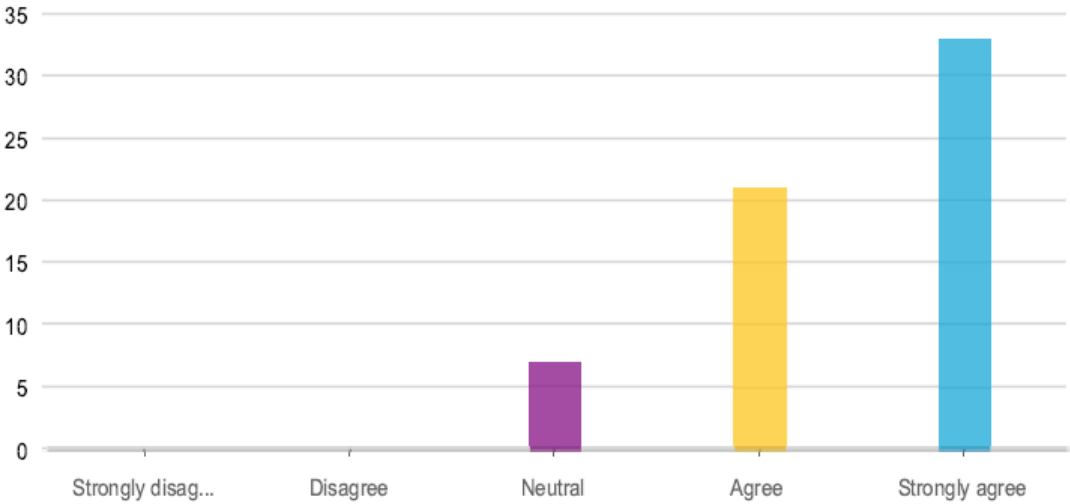
Priority 1: Continue the 2020 Urban Forestry Management Plan and prioritize new plantings in neighborhoods focusing on the west side of the planning area, as well as along the west side of Astrozon Boulevard. (As recorded in Objective C.1.2 of the Southeast Community Plan Healthy People and Places Assessment – these areas are less vegetative and hotter.)



Answers	Count	Percentage
Strongly disagree	1	1.59%
Disagree	1	1.59%
Neutral	7	11.11%

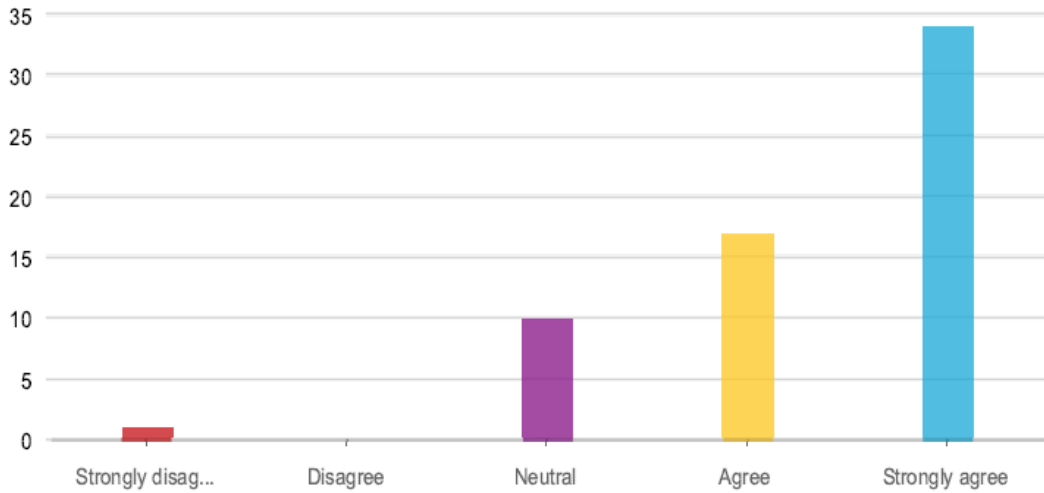
Agree	20	31.75%
Strongly agree	31	49.21%

Priority 2: Partner with community and environmental groups to host regular “clean-up” events along City trails and creeks and in City parks. (Partner – City of Colorado Springs Parks, Recreation and Cultural Services Department, City of Colorado Springs Neighborhood Services, CONO, RISE, and other groups).



Answers	Count	Percentage
Strongly disagree	0	0%
Disagree	0	0%
Neutral	7	11.11%
Agree	21	33.33%

Priority 3: Include Van Diest Park and the unnamed park in Spring Creek neighborhood in the City’s Parks, Recreation, and Cultural Services master planning process. Reimagine Van Diest Park and partner with the Family Success Center Southeast community hub.



Answers	Count	Percentage
Strongly disagree	1	1.59%
Disagree	0	0%
Neutral	10	15.87%
Agree	17	26.98%
Strongly agree	34	53.97%

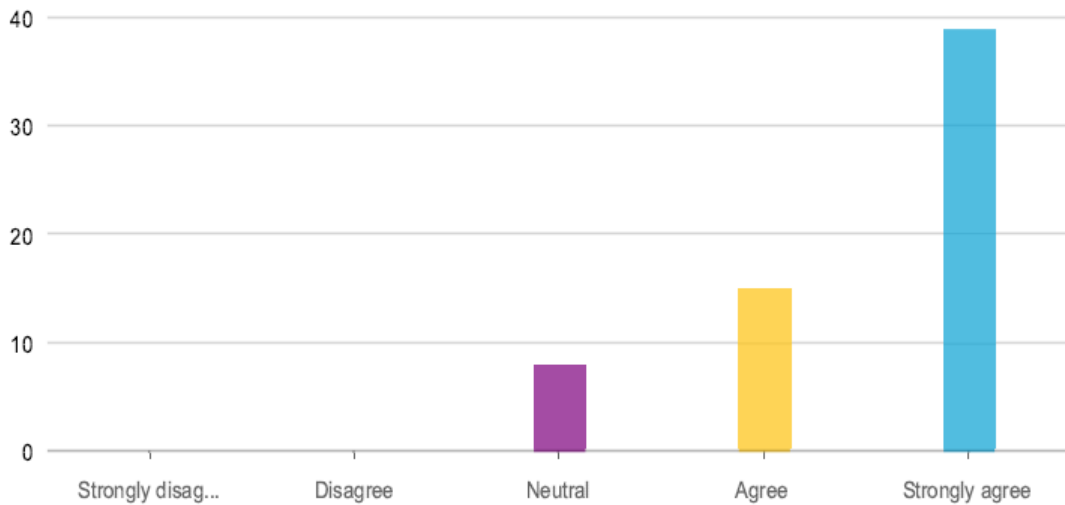
Southeast locations. A Community Center for our area. Pikes Peak and Ruth Holly Libraries to support Business expose

- more WELL LIT parks and trails
- Maintenance of existing landscaping along city streets in the SE area
- Limit more residential building and utilize open spaces for parks or open space natural growth. Spring creek doesn't need more houses added especially by the school. Put more parks and community hubs.
- If trees are planted-continue to prune and water them.
- I'm all for cleaning up southeast side of Colorado Springs. Better maintenance on roads. Weed control in the medians. Cleaning up graffiti. Clean up homelessness camps. I would love to see Southeast mirror the north end of town.
- Help Clean up the homeless mess on every corner of our neighborhood.
- Focus more on a tree canopy. encourage e biked and bike share programs.
- Find ways to invest more innovatively in land use and its process for projects to get done.
- Create more walkable/rollable areas with destinations---please contact Lelia Gibson Green of CONO to discuss more with here walkability initiatives.
- Consider memorial Park a staple to the southeast
- Before you go and plant new trees everywhere, maybe take care of the properties that exists in the area or require and enforce private property owners to clean up abandon building and empty lots.
- Attract box-business & healthier food choice restaurants to open down south.

SUPPORT OUR SAFETY - RATING

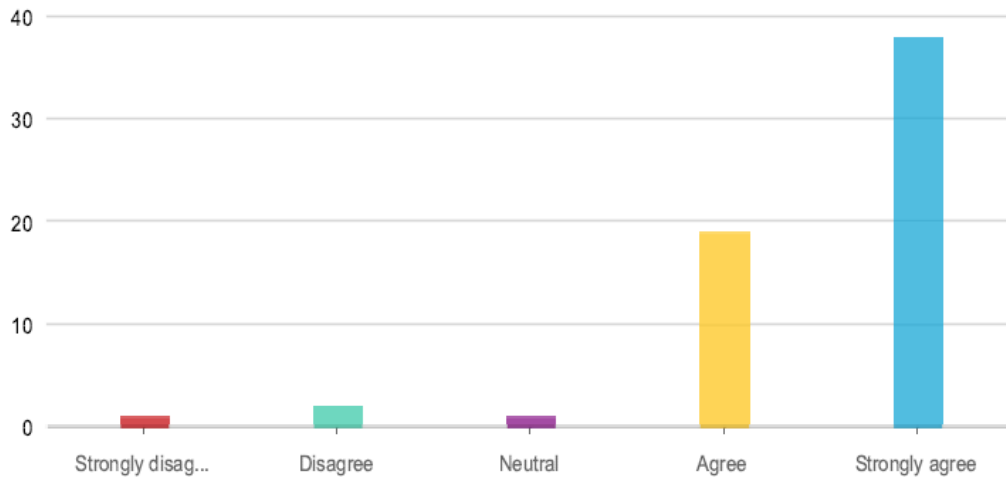
Priority 1: Through the development review process, ensure there are clear sightlines and visibility in public spaces, including lighting, reducing potential hiding spots for criminal activity dangerous intersections. (Partner – City of Colorado Springs Parks, Recreation, and Cultural Services, City Public Works, and Police Departments)

- **Designing for this means providing opportunity and comfort for users of the space and a better quality of life.**
- **A key factor is the use of uniform lighting standards for illumination of parking lots, urban trails, and building entrances, and cross walks.**



Answers	Count	Percentage
Strongly disagree	0	0%
Disagree	0	0%
Neutral	8	12.7%
Agree	15	23.81%
Strongly agree	39	61.9%

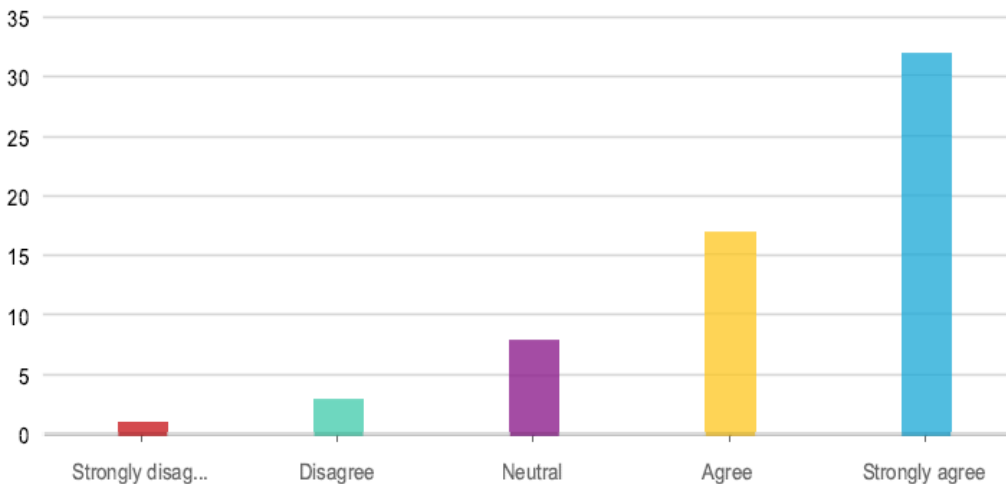
Priority 2: Keep the neighborhoods well-maintained to show that property is cared for and watched over. This may include maintaining landscaping, ensuring that lighting is functioning, and support opportunities for security camera funding programs. (Partner – City of Colorado Springs Police Department, City of Colorado Springs Neighborhood Services Division, and State and Federal Programs)



Answers **Count** **Percentage**

Strongly disagree	1	1.59%
Disagree	2	3.17%
Neutral	1	1.59%
Agree	19	30.16%
Strongly agree	38	60.32%

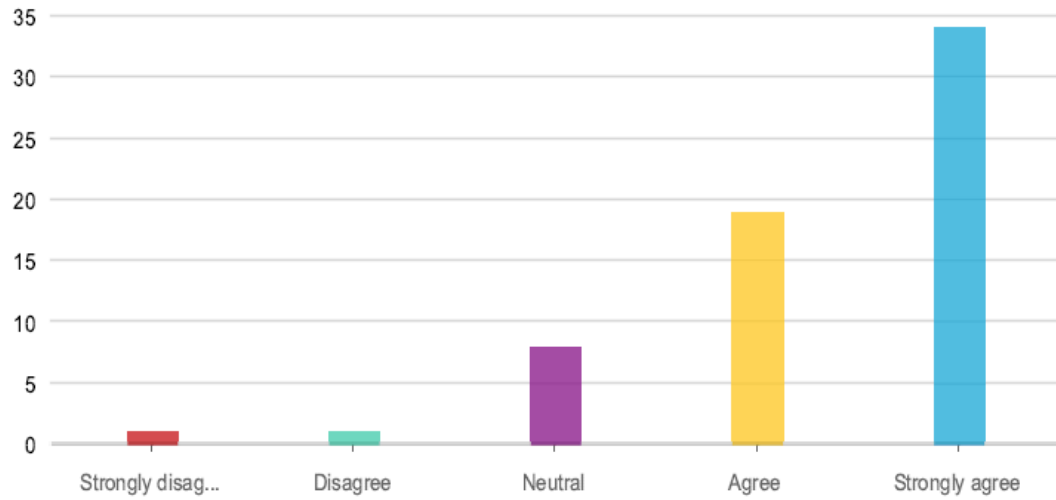
Priority 3: Expand the Neighborhood Watch Program and partner with residents on assisting with observation. (Partner – City of Colorado Springs Police Department and CONO)



- Remove homeless encampments near residential areas.
- Neighborhood watch is available to any area that wishes to sign up for it. Simply using catch phrases in this survey is a waste of time.
- More patrols with police to help offset neighborhood watch. More responses from police when there are calls related to transient persons on private property.
- It is good to know that leadership wants to ensure clear sightlines and visibility in public spaces, reducing potential hiding spots for criminal activity. And yet, within the last month the already sketchy Jet Wing Carwash property was loaded up with twenty large metal shipping containers that block the previous empty field sightlines and visibility from the road to the creek area behind it.
- Include the RISE Youth Advisory Council on youth safety measures--youth neighborhood watch and safety programs
- If we accomplish this, folks feel safe to come and visit Southeast for food, art, culture at night.
- I avoid parks in the city with my children because of the drugs, crime and unhoused
- Hire police who live in the communities and represent the diversity
- Focus on smart lighting, public restrooms, bike hubs. I am not confident the city will. maintain parks and infrastructure. Dedicate money to maintain parks and other infrastructure
- Encourage home ownership and not rentals. Rentals do not maintain their properties.
- CSPD/Community Center partnerships?
- Clear homeless camps near shopping center areas near S. Academy Blvd, Astrozon Blvd and Hancock areas and Sand Creek areas.
- Better access to services for what is a growing homelessness problem....either a shelter or transportation to shelters for the homeless? Perhaps help for reporting these tent communities without having to engage police to get them help.
- At one time we tried to organize a Neighborhood Watch Program to find that most of the current residence in the neighborhood were the individuals we needed to watch against.

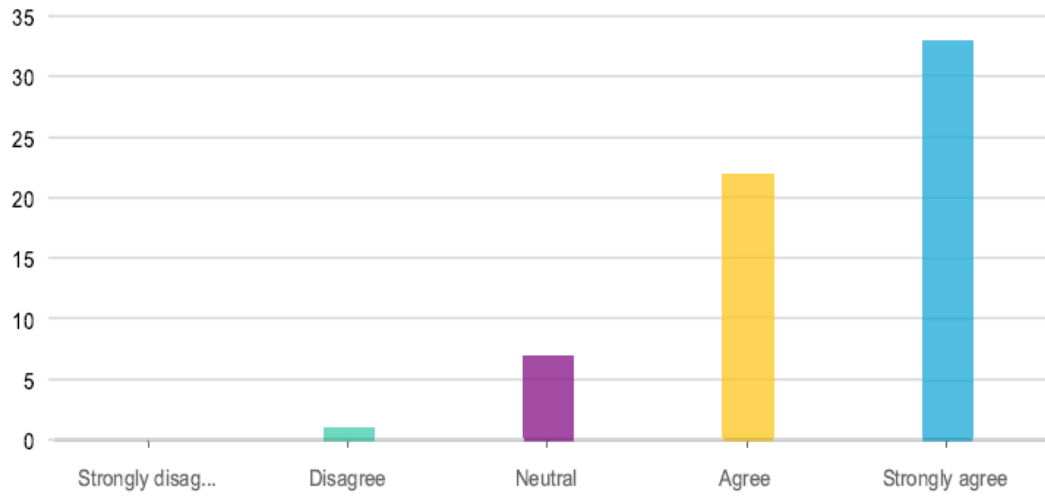
CREATE SPECIAL PLACES AND COMMUNITY HUBS - RATING

Priority 1: Support and facilitate partnerships between Deerfield Hills Community Center and community organizations for youth, adult, and senior programming, with highlighted focuses on mental and physical health.



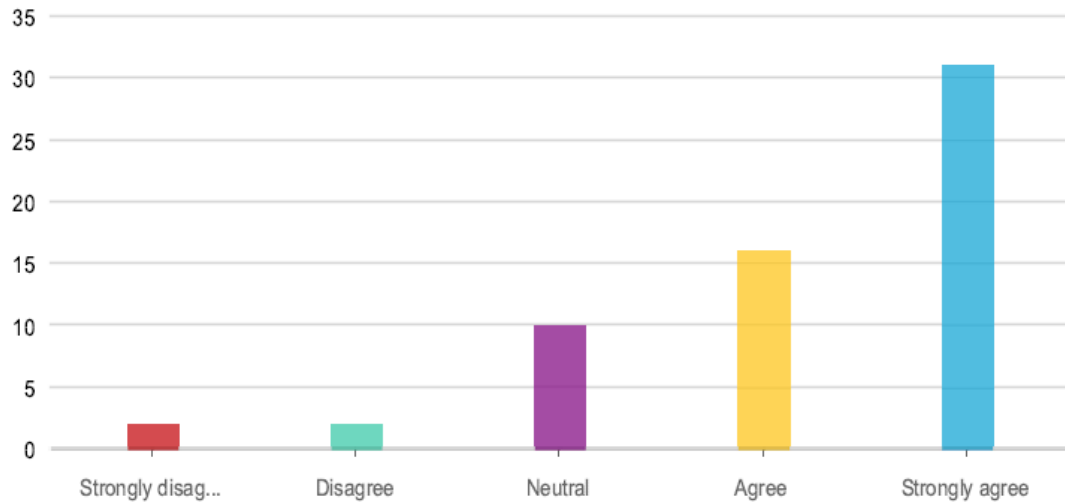
Answers	Count	Percentage
Strongly disagree	1	1.59%
Disagree	1	1.59%
Neutral	8	12.7%
Agree	19	30.16%
Strongly agree	34	53.97%

Priority 2: Through collaboration with City Departments and community agencies, support the accomplishment to create a small business-supportive economically prosperous community.



Answers	Count	Percentage
Strongly disagree	0	0%
Disagree	1	1.59%
Neutral	7	11.11%
Agree	22	34.92%
Strongly agree	33	52.38%

Priority 3: Prioritize and support through innovative funding the Southeast Strong area community hubs at Chelton Crossing, Deerfield Hills Community Center, and the Family Success Center.



Answers	Count	Percentage
Strongly disagree	2	3.17%
Disagree	2	3.17%
Neutral	10	15.87%
Agree	16	25.4%
Strongly agree	31	49.21%

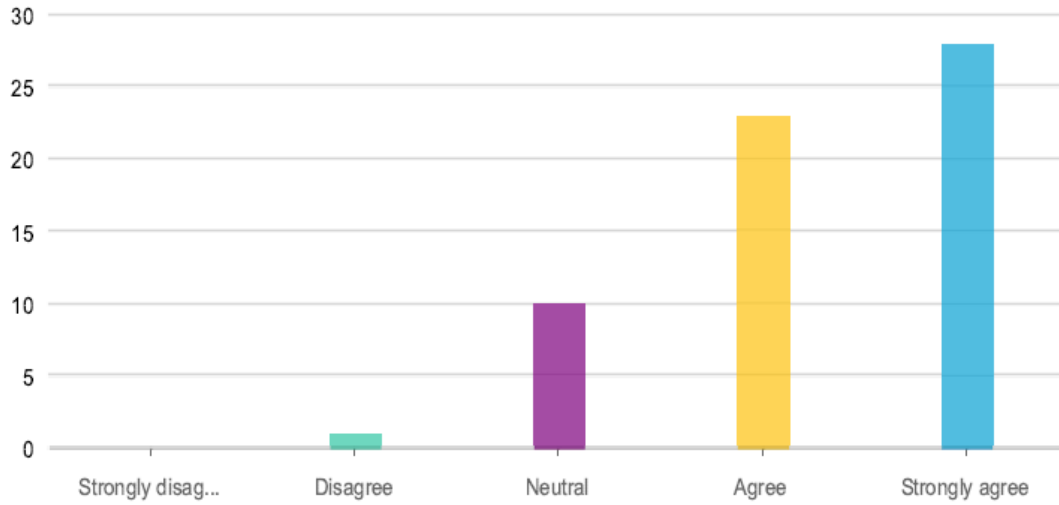
Are there any other priorities you have that aren't represented here?

CREATE SPECIAL PLACES AND COMMUNITY HUBS – ADDITIONAL RESONSES

- We don't need just small businesses that disappear all too soon. Let's get a major store or business in our area. Movie theater, restaurants, etc.
- There are no chain restaurants in southeast Colorado Springs. Why is that? Can you name any other city that doesn't have a Chili's with a mile of the airport? Sometimes you'd like to go out to eat and unless you want 27 different Asian or Hispanic small restaurants, you have to drive to Fountain or five miles up Academy to find someplace. Maybe we'd like the same kind of development that happens in other parts of the city.
- The old King Soopers building at Mission Trace has sat abandoned and neglected for two decades now. The building is in terrible shape. I assume the plan is for it to

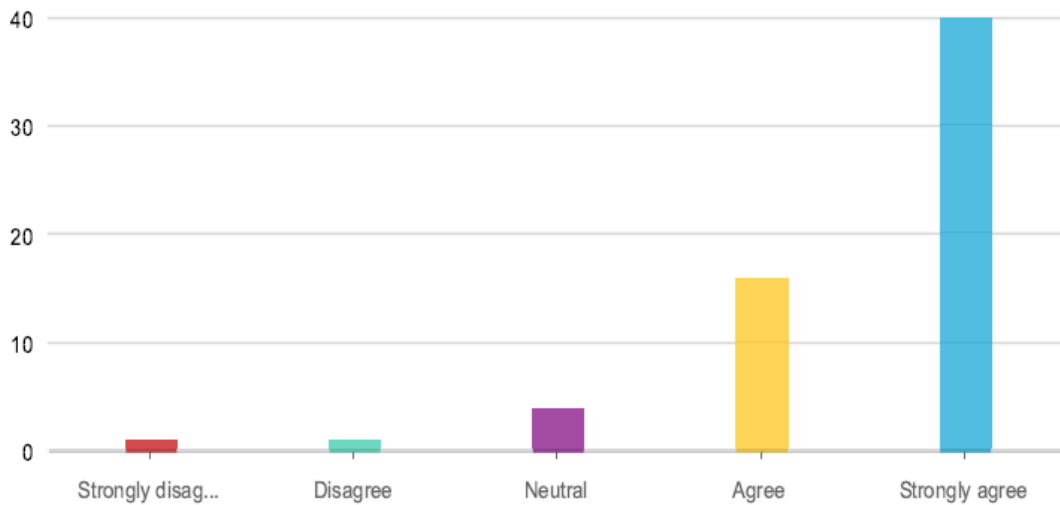
be razed, but then what? And how much longer will we need live with this giant eyesore in the neighborhood? Why not bring entertainment options to this shopping area with ample parking? A bowling alley? A roller skating rink? A food hall or indoor shopping space for pop up shops and eateries? Meanwhile Block is an excellent example of how developers have breathed new life into a vacant block in downtown Colorado Springs — while providing a hub for the surrounding community and small businesses.

- Start a minority business fund
- Some of these businesses are exciting but they could use implementation support. We want to frequent them, but it's hard to go back to a business that isn't as dialed in as those in other areas of the city,
- Silver Key is a willing partner for these types of activities and Silver Key has a Clubhouse for seniors at 1625 S. Murray Blvd, with a connection cafe, digital equity hub and other activities for seniors.
- Rethink Priority 2 and give it more detail so that it truly is supportive and not just surface level.
- Putting responsibility on commercial property landlords to fill/use/maintain their spaces (please don't let them fester and turn into blight)
- No comment
- include transportation options for all: bike rentals, care-to-go, expanded bus routes, Sheltered stops. ADA sidewalks. Focus on infill.
- I would like to see additional funds at the schools to provide additional tutoring time, sports and before/after school activities. Is there any kind of job placement/internship programs for the older youth?
- I am all for making it easier for small business owners to open up shop here but please let's also consider that we have NO big box stores located anywhere near this area except for a couple grocery stores. Please make it more convenient for everyone to have a wide variety of different stores to shop and compare items that we we need for basic, daily living without having to travel several miles. Less liquor and Dollar stores, and storage units!!
- I am a resident just north of your Fountain Blvd boundary. Please understand we are also concerned for the areas you are targeting here. WE would LOVE to bring business to the SE side and having lived here 23 years have always been appalled at the city's neglect and the fleeing of businesses. Those to the immediate north of this area WANT to see the south side flourish. Help us participate! Please keep us updated as to need or volunteer opportunities, etc.
- And to allow for open air events on these locations. Ie, food truck Fridays, or harvest, services and art markets and bazaars outside in the parking lot on set



Answers	Count	Percentage
Strongly disagree	0	0%
Disagree	1	1.59%
Neutral	10	15.87%
Agree	23	36.51%
Strongly agree	28	44.44%

Priority 3



Answers	Count	Percentage
Strongly disagree	1	1.59%
Disagree	1	1.59%
Neutral	4	6.35%
Agree	16	25.4%
Strongly agree	40	63.49%

Please provide any additional comments you have on the plan.

UPGRADE HOW WE MOVE

- Well so far the city has spent several million dollars screwing up what was a perfectly fine intersection at Hancock and Academy. It's worked for years with the on and off ramps allowing traffic to flow smoothly. Now it's turned into a mess almost every day.
- We need more pedestrian walkways, and less potholes everywhere.
- There are SEVERAL accidents at the 4 way stop at S. Chelton Rd and Clarendon Dr. I use this intersection daily and have seen so many run the stop sign at high speed as if it did not exist. Lowering speed limits only puts drivers who follow the law at risk.
- Public infrastructure is a MUST
- Please do not create the Catastrophe Street design where they have people drive on the wrong side of the street! Went out of town people come through. Somebody

is always confused. Slowing things down is not help! Please leave the street normal.

- Please contact Lelia Gibson Green as she was the one who help spearhead so much of walkability in the Southeast, including the walkability day and the first ever Colorado Springs walkability action summit. lgibsongreen12@gmail.com is her personal email. She works for CONO and would be a wealth of resident led information and gathering.
- More spaces available to rent for family or celebratory purposes as well.
- Make it attractive
- Light upkeep on main roads and back streets
- Infrastructure maintenance and repair.
- I love the idea of improving safety at dangerous intersections with lighting and pedestrian refuges. But the main traffic issue in the SE is the number of cars and motorcycles that treat Jet Wing for example like a racetrack even when middle school and high school students are walking to and from school. We seem to have given up on the notion of police enforcing traffic laws... or using traffic lights and stop signs to force slower traffic. It is all part of a larger problem... in that the SE part of the Springs has been ignored for too long, resulting in negative consequences for residents.
- Hancock Expressway, especially on the north side, need sidewalks. I've seen a lot of families pushing baby strollers in the street because there is not a complete sidewalk that leads to the Hancock Plaza shopping center. We've made it more bike friendly, what about for pedestrians? What about those who use wheelchairs? They should have a safe way to walk to their local grocery store.
- Focus on road designs with pedestrians first in mind - doing so forces cars to slow down and reduces chances for fatalities
- Fix the streets! Fountain and Jetwing is crumbling on the sides and potholes are expanding.
- Clean up and removal of trash and homeless camps. It is never more prominent than on the south side of the city that trash and temporary structures are left for months and months. Also, vehicle that are used for housing or just plain abandoned are left to sit.
- ADVERTISE the SE side! PROMOTE it as this plan moves forward.
- Accessible pedestrian signals to accommodate those with low vision or blindness.
- Accessible crossing messages for blind people

Please provide any additional comments you have on the plan.

placing even one more development in the SE. We like open space too. And stop with the Cottages. They are all over the SE. Are there any at all in Briargate or Broadmoor?

- The safety of children is not being taken serious for Soaring Eagles on Harrier ridge road. Numerous occasions have happened that children including my own and myself have been hit by speeding. There's no cross guard or police officer present or speeding bumps when there needs to be. Action needs to be taken seriously or do we need the mayor of Colorado Springs involved.
- The plans speaks of culture catch-phrases of little real value. As a resident of the southeast for 34 years we need the same things the north end of the city needs. Infrastructure, roads repaired and maintained. Quit cutting lanes in half to add bike lanes, very few people ride a bike to work down here. Internet: get the fiber installed in the southeast where we have very few internet options but of course, that project is active in the north and won't be available in the southeast until 2027. Encourage big box retail in the south so we all don't have to drive 10 miles to get to a full Wal-Mart. Find out why gas prices are almost .50 higher in the south than in the mid or north sections (today, 2.79 on north academy, 3.29 on south academy) Price gouging of the poorer residents and the area council member does nothing to find out why. These are simply working-class areas. We don't need special treatment; we just want the same kind of environment other areas enjoy.
- The homeless camps definitely are a problem, and we need more city support in regard to crime and homeless population trashing our communities and trespassing.
- Thank you for your effort. What is the accountability of this plan? What is the city's level of commitment? I lack confidence in action outside of this plan. mental health services, please.
- Prioritize beautification and safety. This area of the city is either industrial or run down and covered in concrete. More natural landscapes will help with the pollution
- Please finish projects that get started.
- Our neighborhood, north of Fountain Blvd and Jetwing is called the ghetto. As you drive north on Jetwing, no one maintains the property close to the road, so it looks like you are driving into the poor part of town. I don't know why the city planners put a landscape area where it cannot be watered. It is just overgrown with weeds. Plus, driveways go thru the sidewalks making a dip and it is impossible to use a wheelchair down the sidewalk. I see them in the street! Gateway Park should have been included in this plan.
- No more liquor stores, dollar tress, or storage lots. We need actual stores and good restaurants. Better quality entertainment like up north.

- I would like many pedestrian bridges over Sand Creek and other waterways to connect with the off-street trail network.
- I hope this plan can be implemented and executed well. This focus on the Southeast will save lives.
- I am glad to see the effort being made on the South side of town. I have been here since 1980 and have seen the growth and changes. Of all of the updates and building being done, this is the first time I see it happening at an even pace for this side of town. Thank you for making all of Colorado Springs a good home.
- I am a 3rd generation Colorado Springs native and lived in southeast Colorado Springs for the past 42 years. I have seen it at its best and now at its worst. Even the local King Soopers has greatly degraded. Just compare its produce to any other King Soopers. This area needs to offer more than affordable housing without business to support it. Wal-Mart, restaurants and doctor/dentists' offices would be a benefit.
- Has anyone considered creating a community garden, and creating a PERMANENT building for a year-round farmer's market/craft center? A veteran's park? Why not help the forever in planning stages Children's Museum establish here? Or a Western heritage/ranching museum to honor our rich and neglected western history? A native American center? A Hispanic center? A Buffalo Soldier museum? And THANK YOU for at last thinking of this area. It is deserving of the attention! Those of us who live in it and north of it are cheering this on!
- Code enforcement needs to be more proactive and involved and given more authority to issue citations rather than addressing complaints from the residents.
- As a citizen, I would like those involved to really take an accurate look at the current state of our area and not just what makes the area look good. We need to know the good, the bad, the ugly, and all things true so that the solution will actually help and not just bandage a bleeding situation.
- A roadmap would be a great next step to show residents how priorities will be addressed in sequence to set expectations. Quick wins should be pursued but not at the sake of larger, more extensive and expensive projects. Another partner to consider would be the larger retailers in the area. Why does the King Soopers at Hancock and Academy feel like it is of subpar quality when compared to King Soopers on the westside and in the Cheyenne mountain area? Why can't we have a nice cheese counter? This community has the potential and needs to receive the respect and recognition for the role its constituents play in COS.

