



Questions about Fiber Optic Installations on or near Your Property

Info Sheet/FAQ

Background: Fiber network installations by private companies are on the rise in Colorado Springs. The purpose of this info sheet is to provide additional information regarding the requirements for these companies, the basis of their authority, and how residents can direct concerns or problems.

Question: Are these companies allowed to do these installations? What are the requirements?

Answer: Yes, private companies are allowed to install fiber within the public right-of-way (ROW). The City requires these companies to obtain permits for work within the ROW. The City's ROW Team approves and oversees these permits and then inspects any restoration within the ROW.

Q: What gives these companies the authority to perform this work?

A: Colorado state laws and the FCC allow private companies to install fiber so long as they meet municipal guidelines (in our case, pulling the proper permits). For more information, please reference the following State laws:

- 38-5.5-101(2)(c)
- 38-5.5-103(1)
- 38-5.5-102(6)
- SB19-107

Q: One of these companies damaged my private property. What can I do?

A: You will need to contact the company. We have a list of contacts we can provide depending on who did the work. Please contact Right-of-Way Manager Mike Kelso for the proper contacts. Mike can be contacted at michael.kelso@coloradosprings.gov or 79-385-5977.

Q: Where are my property lines? Where are my easements?

A: Please visit the El Paso County Assessor's website or review your personal property documents to acquire this information. Online: <https://assessor.elpasoco.com/>

Please visit <https://coloradosprings.gov/right-way-management> for more information.