

A GREAT YEAR TO

Fall in Love

with Colorado's Small Airport



2022 ANNUAL REPORT



COLORADO SPRINGS AIRPORT

HOW DO I LOVE THEE, AIRPORT?

Let me count the ways

- 03 Letter from Director
- 04 Air Service
- 05 Financials
- 06 Celebrations
- 07 Business Development
- 08 Construction
- 09 West Side
- 10 Volunteers
- 11 Peterson
- 12 Safety and Operations
- 13 Connected to the Community
- 14 Commission and Task Force Members

Love Letter

FROM THE DIRECTOR

Can you really fall in love with an airport? Well, sure, why not? If you travel, you know how frustrating it can be to navigate your way through an airport, starting with the drive to the airport, to parking, from check-in counters to the security checkpoint and, finally, winding through the corridors to reach your departure gate. And then you get to do it all over again when you arrive at your destination airport. Whew! I think sometimes it feels like you've just navigated an obstacle course by the time you're finished, tired just getting to the gate and then again from the gate to your final destination!

At Colorado's Small Airport, we think things can be a whole lot easier. We're doing everything we can to change that experience, to make it easy and maybe even a little bit fun getting to and through the airport. Access is easy. Parking is easy, even if you park in the long term parking lots. Whether you're using your mobile device to check in or interacting with the friendly airline counter agents, checking in is easy. And yes, even our TSA checkpoint is easy! At COS, we want to treat you like the heroes you are!

So how did we do in 2022? Compared to the last two years, it was clear that the impacts of the pandemic were receding and a new term was coined - "revenge travel". And people sure did want to travel, which meant the Colorado Springs Airport was busy, busier than it had been since 2008, in fact! Our commercial traveler numbers were up, up, up, with Southwest Airlines leading the pack and proving not only that they had made a great decision to come to COS, but that the community had fully embraced their arrival! Our other carriers recovered and saw growth, as well, though we did lament the departure of Frontier Airlines in November. Still, even with the loss, growth was our watchword for 2022, with harbingers in the air for even more great things to come.

Our business park, Peak Innovation Park, saw growth, as well. First, the Aerospace Corporation added a new high tech Space Warfighting Center to serve the growing needs of the US Space Force and Space Command. The three Amazon facilities in the Park now support more than 3,000 jobs, while a new Marriott Residence Inn began construction for completion in 2024. We couldn't be prouder of the economic benefits these developments offer the larger community, as well as revenue to the airport to support future development.

Speaking of the military, we continue to be honored that our largest tenant on the airport is Peterson Space Force Base, the home of the US Northern Command (NORTHCOM), the North American Aerospace Defense Command (NORAD), Special Operations Command North (SOCNORTH), and so many other critical national defense missions. Did you know that more distinguished visitors come to Peterson SFB than any other base in the nation after Joint Base Andrews in the Washington DC area? With our ongoing collaboration with Peterson, you can bet we're taking care of our armed service members.

So that's it. What a year 2022 was! Who knows, maybe you CAN actually fall in love with an airport! We look forward to making your experience at COS a great one and hope you'll use us for all your business and leisure travel needs. You're our community, our family, and we love it when your travel adventures begin and end at COS.

Greg Phillips, AAE

Director of Aviation
Colorado's Small Airport



Breaking Records

NOT HEARTS

A TOTAL OF
1,071,826
Enplanements

THE HIGHEST AMOUNT IN 22 YEARS

Service

IS OUR LOVE LANGUAGE



2,134,618
Total passengers



79%
Average load factor



2022 proved to be a **record-breaking traffic year for Colorado Springs Airport (COS)**. The level of enplanements (travelers boarding a plane out of COS) were the highest COS has seen since 2000.



Busiest day of 2022

(4,067 TSA passengers through checkpoint)

Non-stop Love

OUR DIRECT FLIGHTS

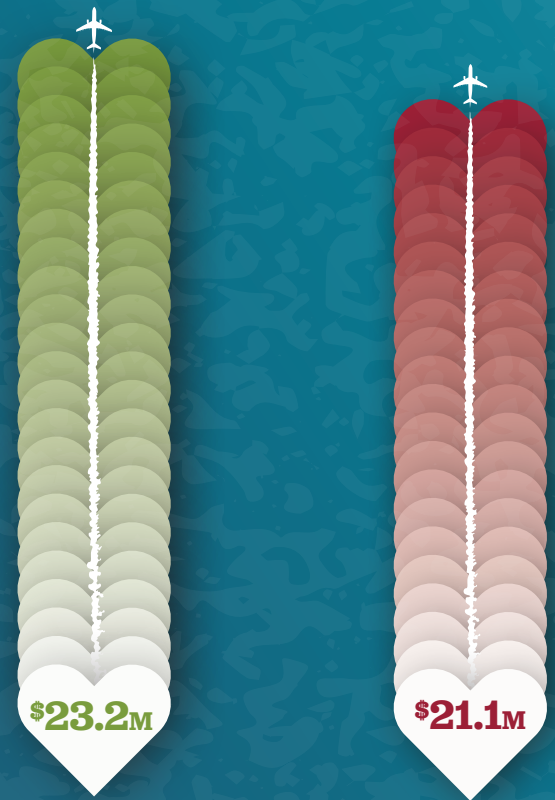


COS PROUDLY FEATURED FLIGHTS WITH THE FOLLOWING AIRLINES IN 2022:



A LOVE Money Can't Buy

OPERATING REVENUE & EXPENSES



(UNAUDITED) (UNAUDITED)

COVID RELATED GRANTS



\$4.4M
BIL (Bipartisan Infrastructure Law)

OTHER GRANTS



\$9.4M
FAA Grants (Projects)

 <p>\$10K CDOT Crack Seal</p>	 <p>\$22K Intern Grant</p>	 <p>\$294K K-9 & Law Enforcement Officer</p>
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Celebrating

OUR LOVE



**2022 GAZETTE
BEST WORKPLACES**
(2nd year in a row)



**GLOBAL BIORISK
ADVISORY COUNCIL
(GBAC) RE-CERTIFICATION**
gbac.issa.com



**FINALIST FOR AIRPORTS COUNCIL
INTERNATIONAL (ACI-NA) EXCELLENCE
IN MARKETING, COMMUNICATIONS,
AND CUSTOMER EXPERIENCE AWARD IN
RESPONSIVE COMMUNICATIONS**

12

*Flight of
the Month
celebrations*

11

*Passenger
engagement
events*



NATIONAL
POPCORN DAY



VALENTINE'S
DAY



ST. PATRICK'S
DAY



EARTH DAY



CINCO DE
MAYO



MEMORIAL
DAY



AVIATION
DAY



NATIONAL
DOG DAY



HALLOWEEN



THANKSGIVING
DAY



HOT COCOA
WITH THE MAYOR

COLORADO SPRINGS

Terminal



Hudson Group awarded and transitioned to a new retail concessionaire for COS

RFP (request for proposal) for food & beverage contract was posted



BUILDING Lasting Devotion

2022 was a strong development year for COS, with numerous construction projects, negotiations and expansions.

Peak Innovation Park



Initiated construction on two Marriot brand hotels closed in May 2022



Aerospace Corporation expansion: 2nd building opened the facility in 2022



Peak Innovation Park, by and through COS and Urban Frontier, was the first site selected in Colorado Springs by NAIOP (the Commercial Real Estate Development Association) for the 2022 Rocky Mountain Real Estate Challenge



U. S. Forest Service Regional Airtanker Base building ribbon-cutting in May of 2022



Flywheel Capital, LLC built first of four scheduled office buildings

All of this could not have been possible without our partner Urban Frontier, the Airport's master developer of Peak Innovation Park



Willing to Work

ON OURSELVES

UNDER CONSTRUCTION

but open for business!



Completion of Taxiway Bravo Rehabilitation - construction project on time and within budget



Completion of the Airport 20-year Master Plan Update including Airport Layout Plan (ALP)



Overflow parking lot built to accommodate rise in traffic



Selection of Construction Manager/General Contractor (CMGC) as part of multi-year, multi-package \$50M Aging Terminal Project

The west side of our Airport houses general aviation fixed-base operators (FBOs), flight schools, and hangars for charter and corporate airlines.

Beautiful

FROM EVERY ANGLE

Number of Operations:

89,063



Selfless Devotion

OUR STAR VOLUNTEERS

OVER
3,000



*Volunteer
hours*

45



Ambassadors

16



*Paws 4 COS
volunteers*

Mission & Passion

The Space Base Delta 1 mission is to operate Peterson SFB, Schriever SFB and Cheyenne Mountain SFS, and enable the U.S. Space Force, U.S. Space Command, U.S. Northern Command, NORAD, US Army Space & Missile Defense Command / Army Forces Strategic Command, the 302nd Airlift Wing and other mission partners for mission execution.

Although the primary mission is space, Peterson Space Force Base continues to provide airport rescue firefighting (ARFF) and emergency services response to the Colorado Springs Airport, as well as USDA wildlife services through its installation support mission.

Number of Operations:
23,242



Secure Embrace

SAFETY AND OPERATIONS



The Operations Agents and Communication Center Dispatchers handled:

63



aircraft emergency incidents

159



medicals

— AND —

333

diverted aircraft from other airports

— INCLUDING —

27



international diversions



2,800

badges issued in 2022

Badge holders cumulatively underwent approximately

2,225

hours

of training in the badging office for 2022

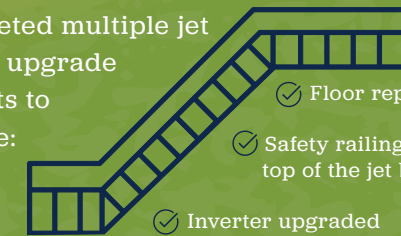


most diverted aircraft in one day: **31**



Completed LED retrofit on all landside parking and roadway

Completed multiple jet bridge upgrade projects to include:



✓ Floor replacements

✓ Safety railings installed on the top of the jet bridges

✓ Inverter upgraded

most snow on one day **9"**

10th snowiest winter

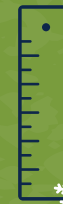
SINCE 1999

most snow in May

32.1" of snow on

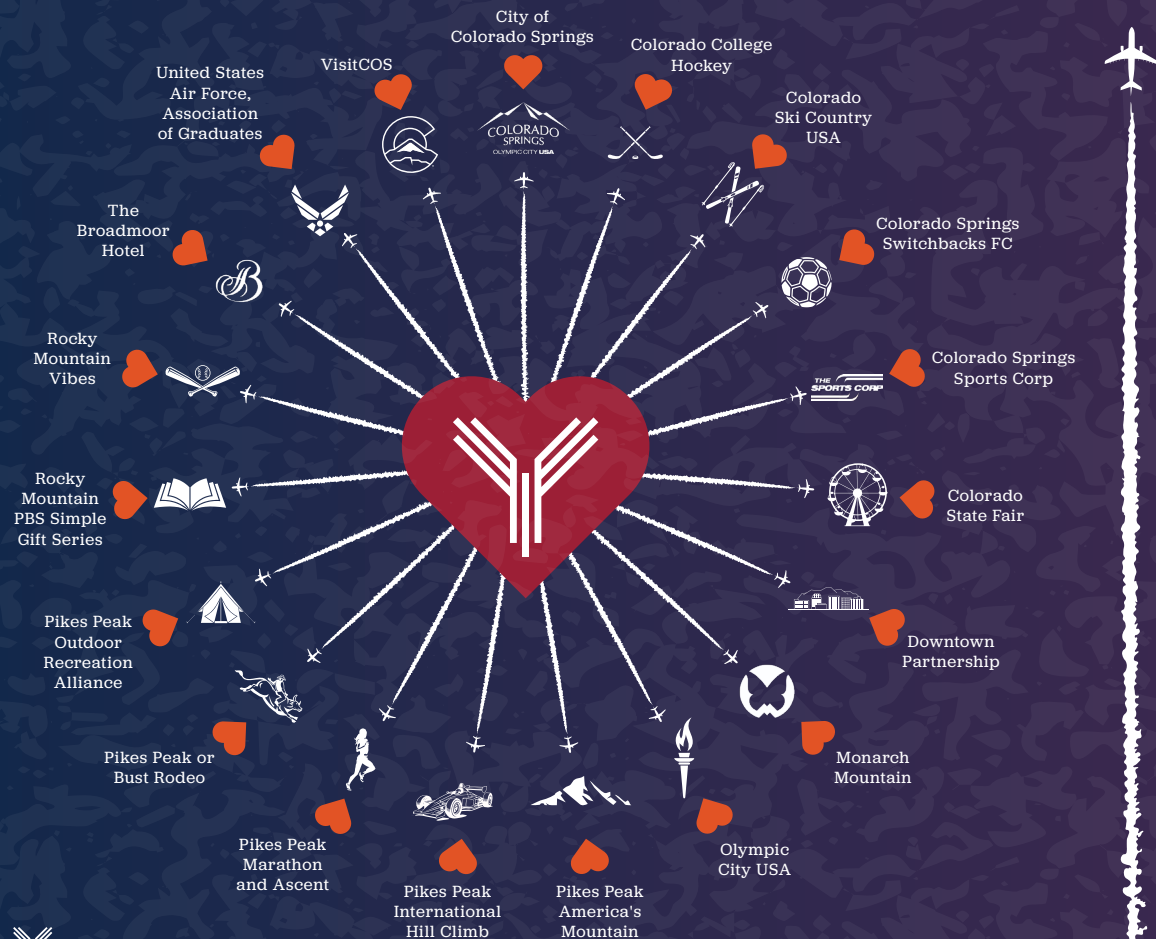


23 different days



Spread the Love

OUR CHERISHED COMMUNITY PARTNERSHIPS



MEMBERSHIP IN THE FOLLOWING COMMUNITY CHAMBERS:

- Black Chamber
- Castle Rock Chamber
- Colorado Springs Chamber and Economic Development Corporation
- Hispanic Chamber
- Pueblo Chamber
- Southern Colorado Women's Chamber
- Tri-Lakes Chamber
- Woodland Park Chamber

Our Committed Partners

In addition to offering a special thanks to Mayor John Suthers and his Chief of Staff, Jeff Greene, we'd like to thank the following members of our Airport Advisory Commission and The Regional Air Service Task Force.

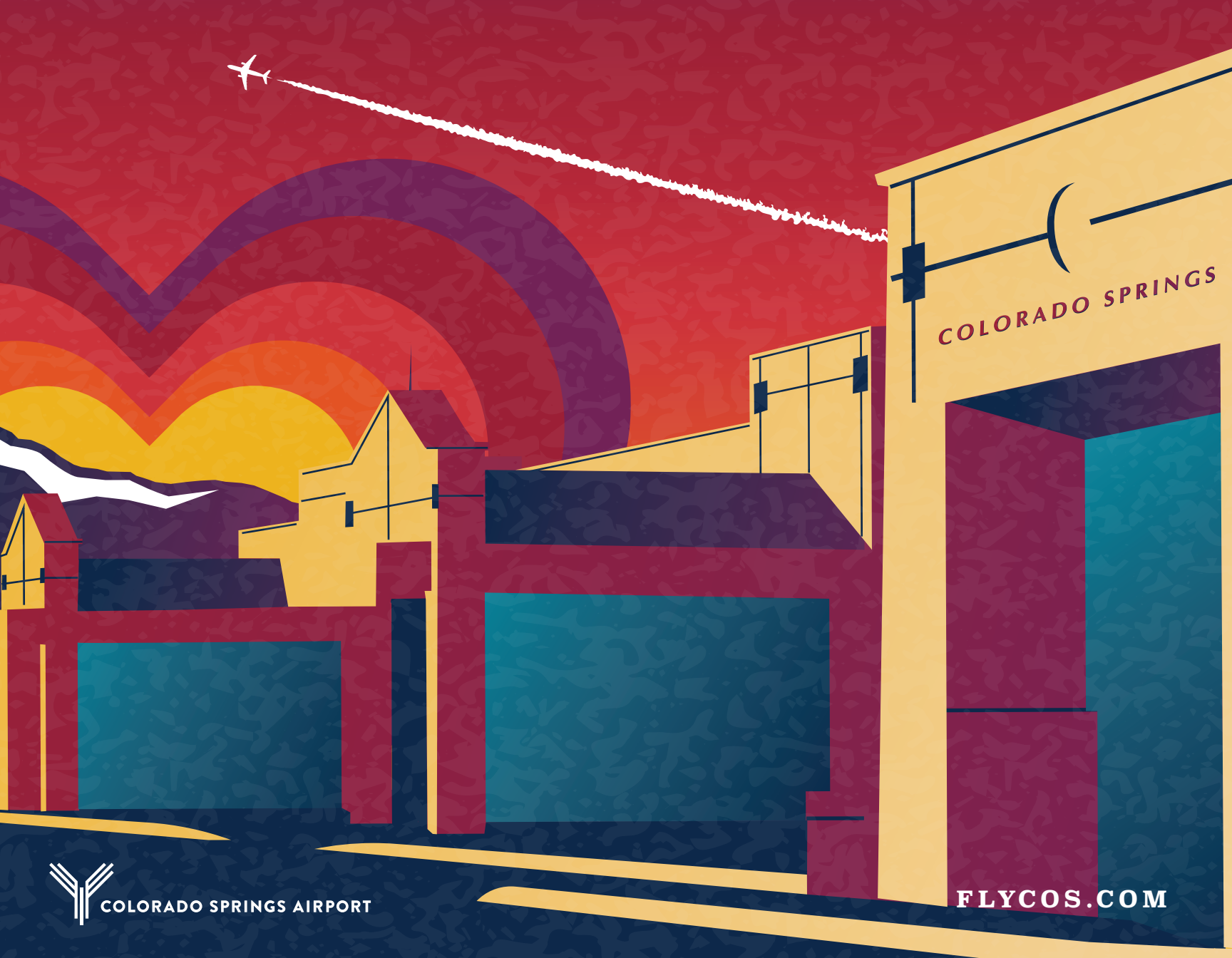
The 2022 Airport Advisory Commission

- Bill Nichols | *Vice Chair and Interim Chairman*
- Michelle Ruehl | *Commissioner*
- David Couch | *Commissioner*
- Mark Volcheff | *Commissioner*
- Danny Mientka | *Commissioner*
- Al Peterson | *Commissioner*
- John Buckley III | *Commissioner*
- George Mentz Esq | *Alternate Commissioner*
- Dave Elliott | *Meadow Lake Airport Liaison*
- County Commissioner Stan VanderWerf | *Liaison Commissioner*
- County Commissioner Longinos Gonzalez Jr. | *Liaison Commissioner*
- Wayne Williams | *City Council Representative*
- Randy Helms | *City Council Representative*

The 2022 Regional Air Service Task Force

- William J. Hybl, Chairman | *Executive Chairman at the El Pomar Foundation*
- Pam Shockley-Zalabak, Vice-Chair | *Chancellor Emerita at the University of Colorado, Colorado Springs*
- Steve Bartolin, Member | *Chairman of The Broadmoor Hotel*
- Mike Cafasso, Member | *CEO, St. Mary Corwin Medical Center*
- Dick Celeste, Member | *Former President of Colorado College, Governor of Ohio, and US Ambassador to India*
- Jack Damioli, Member | *President & CEO of The Broadmoor Hotel*
- Dirk Draper, Member | *President and CEO of Colorado Springs Chamber & EDC*
- Kyle Hybl, Member | *President and CEO at the El Pomar Foundation*
- Peter Maiurro, Member | *Chief Communications and Business Affairs Officer, United States Olympic and Paralympic Museum*
- Gene Renuart, Member | *General (Retired Air Force)*
- John Suthers, Ex-Officio | *Mayor, City of Colorado Springs*
- Greg Phillips, Ex-Officio | *Director of Aviation, Colorado Springs Airport*





COLORADO SPRINGS



COLORADO SPRINGS AIRPORT

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